

Privacy Collection Notice and Agreement for DHA surveys

This Privacy Collection Notice outlines how Defence Housing Australia (DHA) manages personal information collected through DHA surveys and should be read alongside DHA's [Privacy Policy](#). This notice applies to all who complete DHA surveys.

What is personal information?	Under the <i>Privacy Act 1988</i> (Privacy Act), personal information is information or an opinion about an identified individual, or an individual who is reasonably identifiable. It includes but is not limited to names, dates of birth, contact details, and employment details.
What is sensitive information?	Under the Privacy Act, sensitive information is a subset of personal information. It includes information and opinion on racial or ethnic origin, religious beliefs, criminal record, membership of professional or trade associations, and health information.
Why does DHA collect your personal information?	DHA is committed to providing housing, and housing related services, to Defence members and their families to support Defence capability DHA collects personal information through this survey to: • measure preferences and satisfaction • inform the types of houses it provides to members and to improve its services.
Is the collection of your personal information authorised under an Australian law?	In some circumstances, DHA is required or authorised to collect your personal information under Australian law. These laws may include, but are not necessarily limited to, the following: • <i>Defence Housing Authority Act 1987</i> (Cth) • Privacy Act.
How does DHA collect your personal information?	Your personal information may be collected through online survey forms hosted by Survey Manager. Surveys are completed through a unique survey link sent to your nominated email address.
What would happen if DHA did not collect your personal information?	Completing the survey and providing your personal information is voluntary. You have the option to not respond to questions. If you choose not to provide this personal information, DHA can still consider your responses to other questions in the survey.
Who may DHA disclose your personal information to?	DHA will only share information that does not identify you with other third parties. Unless required or authorised by or under an Australian law, DHA will not: • share information in a way that would identify anyone • share information with private organisations, such as direct marketing companies • share data with other government agencies for compliance or regulation activities • disclose your personal information to any organisation located overseas.
Will DHA disclose your personal information to	DHA will not disclose your personal information to overseas recipients unless required or authorised by or under an Australian law.

overseas recipients?	
Where can I find more information about privacy?	DHA's personal information handling practices are outlined in detail in its Privacy Policy. The Privacy Policy includes, but is not limited to, information about: • how you can access and seek correction of your personal information held by DHA • how to complain to DHA about a breach of your privacy • how your complaint will be dealt with.
Contact details	For further information, please contact DHA using the following details: Contact person: Privacy Officer – Governance and Communication Mail: Defence Housing Australia PO Box 4923 Kingston ACT AUSTRALIA 2604 Email: Privacy@dha.gov.au