From:

New Life Restorations Team <admin@newlife.net.au>

Sent:

Monday, 12 January 2015 1:50 PM

To:

Gilmour, Scott s47F

Subject:

Interpretation of Mould Lab Report

Hi Scott,

The levels of mould spores are high inside because of the high levels outside. Also, if there was still a problem inside then the types of moulds would be much different to the outside, which is not the case. Alternaria and Stemphyllium species although present inside are at levels considered insignificant.

Also the random surface samples taken were at low levels.

If you have any further questions please fell free to contact us.

Kind regards

s47F



From:

Gilmour, Scott

Sent:

Monday, 12 January 2015 1:57 PM

To:

Bond, Stephen

Subject:

Fwd:s47F

- Interpretation of Mould Lab Report

Scott Gilmour | Regional Technical Specialist Brisbane Housing Management Centre | Defence Housing Australia

Highpoint Plaza Ground Floor Suites 3-6 240 Waterworks Road, ASHGROVE QLD 4060

Tel: <u>139 342</u> | Fax: <u>02 6222 2267</u> | Mob: <u>S47F</u> <u>Maint.brisbane@dha.gov.au</u> | www.dha.gov.au

Did you know you can track the progress of your logged maintenance? Log onto <u>DHA's Online Services</u> Available 24 hours a day, 7 days a week.

Sent from my iPad

Begin forwarded message:

From: New Life Restorations Team <admin@newlife.net.au>

**Date:** 12 January 2015 12:49:37 pm AEST

To: "Gilmour, Scott" < scott.gilmour@dha.gov.au>

Subject \$47F

- Interpretation of Mould Lab Report

Hi Scott,

The levels of mould spores are high inside because of the high levels outside. Also, if there was still a problem inside then the types of moulds would be much different to the outside, which is not the case. Alternaria and Stemphyllium species although present inside are at levels considered insignificant. Also the random surface samples taken were at low levels.

If you have any further questions please fell free to contact us.

Kind regards

s47F



From:

Gilmour, Scott

Sent:

Tuesday, 23 December 2014 9:08 AM

To:

Bond, Stephen

Subject:

Fwd: Mould Lab Analytical Report -\$47F

Attachments:

Analytical Report.pdf; ATT00001.htm

Hi mate please see attached.

has said under heading 3 on page 2 shows the mould being the same internally and externally.

said to call him if you have any question

Thanks.

Scott Gilmour | Regional Technical Specialist

Brisbane Housing Management Centre | Defence Housing Australia

Highpoint Plaza Ground Floor Suites 3-6 240 Waterworks Road, ASHGROVE QLD 4060

Tel: 139 342 | Fax: 02 6222 2267 | Mob: \$47F

Maint.brisbane@dha.gov.au | www.dha.gov.au

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Sent from my iPad

Begin forwarded message:

From: New Life Restorations Team <admin@newlife.net.au>

Date: 23 December 2014 8:04:57 am AEST

To: "Gilmour, Scott" < scott.gilmour@dha.gov.au>

Subject: Mould Lab Analytical Report -547F

Hi Scott,

Please find lab report as requested. Please note outside air has higher spore count than inside air and the mould species found inside are similar to outside.

If you have any further questions, please feel free to call us.

Kind regards

s47F



From:

New Life Restorations Team <admin@newlife.net.au>

Analytical Report.pdf

Sent:

Tuesday, 23 December 2014 9:05 AM

To:

Gilmour, Scott

Subject:

Attachments:

Mould Lab Analytical Report -847F

Hi Scott,

Please find lab report as requested. Please note outside air has higher spore count than inside air and the mould species found inside are similar to outside.

If you have any further questions, please feel free to call us.

Kind regards

s47F



From:

Gilmour, Scott

Sent:

Tuesday, 13 January 2015 3:48 PM

To:

'New Life Restorations Team'

Subject:

RE: s47F

Interpretation of Mould Lab Report

Thanks 847F

**Scott Gilmour** | Regional Technical Specialist Brisbane Housing Management Centre | Defence Housing Australia

Highpoint Plaza Ground Floor Suites 3-6 240 Waterworks Road, ASHGROVE QLD 4060

Tel: 139 342 | Fax: 02 6222 2267 | Mob: <mark>s47F</mark> <u>Maint.brisbane@dha.gov.au</u> | <u>www.dha.gov.au</u>

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From: New Life Restorations Team [mailto:admin@newlife.net.au]

Sent: Monday, 12 January 2015 12:50 PM

To: Gilmour, Scott

Subject: \$471

- Interpretation of Mould Lab Report

Hi Scott,

The levels of mould spores are high inside because of the high levels outside. Also, if there was still a problem inside then the types of moulds would be much different to the outside, which is not the case. Alternaria and Stemphyllium species although present inside are at levels considered insignificant.

Also the random surface samples taken were at low levels.

If you have any further questions please fell free to contact us.

Kind regards

s47F



From:

Bond, Stephen

Sent:

Tuesday, 7 October 2014 12:30 PM

To: Subject: s47F

Dear New Life,

Mould in Ceiling

Following on from recent telephone calls, would it be possible to provide advice as to measures required to reduce the likelihood of mould in the ceiling space/ bedroom area?

DHA have proposed a whirlybird vent to ventilate the roof space? In your opinion would this be satisfactory in reducing the moister levels in the SR? If you have any other suggestions it would be appreciated or a contact for a suitable contractor who could recommend a solution.

I also need to confirm in writing the moisture reading provided by new life to DHA was a once off reading and could have been impacted by the time of the day, year or conditions within the property – Eg shower being used prior to reading.

Regards,

Stephen Bond | Regional Property & Tenancy Manager
Brisbane Housing Management Centre | Defence Housing Australia
Highpoint Plaza Ground Floor Suites 3-6
240 Waterworks Road Ashgrove Qld 4060
Phone: 139 342| Fax: 02 6222 2275
Stephen.bond@dha.gov.au | www.dha.gov.au

Did you know you can track the progress of your logged maintenance?

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From:

Bond, Stephen

Sent:

Friday, 20 February 2015 5:03 PM

To:

\$47F

Subject:

Request For Information

Dears47F

You may not be aware, DHA is currently providing details of an issue at a Defence Owned property @ \$47F .

New Life Restoration carried out remedial works for treating mould.

A request has been received to confirm the credentials of an employee – s47F of New Life Restoration who provided an email to Scott Gilmour on the 12/1/2015.

Could you provide me with s47F role in the business and any credentials he has.

If you wish to discuss the matter please contact me on \$47F

Regards,

Stephen Bond | Regional Property & Tenancy Manager
Brisbane Housing Management Centre | Defence Housing Australia
Highpoint Plaza Ground Floor Suites 3-6
240 Waterworks Road Ashgrove Qld 4060
Phone: 139 342| Fax: 02 6222 2275
stephen.bond@dha.gov.au | www.dha.gov.au

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