

DEFENCE COMMUNITY ORGANISATION

*The Defence Community Organisation
Defence capability by delivering family
services, information and programs to
commanders of the Australian Defence*



DCO supports ADF families in peace and war

WELCOME TO WESTERN AUSTRALIA



Australian Government

Department of Defence

Welcome to Western Australia

This Welcome Book has been prepared by the Defence Community Organisation (DCO) for Defence personnel and their families posting to Western Australia.

The book captures a wide range of general and local information to assist you settle into your new location. Western Australia has a lot to offer you, making this a posting with many exciting opportunities.

We have endeavoured to include as much information as possible in this guide, however, if you have specific needs or require further information, please feel free to contact us. A list of essential services and useful contact numbers is included at the back of the book.

Your local DCO team hopes you enjoy your posting and we look forward to being of assistance to you.

'DCO supports ADF families in peace and war'

Publisher's Note:

While every effort has been made to ensure the accuracy of the information given in this publication, the publishers do not, in any way, accept liability for inaccuracies or for any loss of any kind caused through editorial material.

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Introduction and Welcome

Welcome

As members of Defence's leadership team in Western Australia, we welcome you and your family to Western Australia. Wherever you are posted in Western Australia, you will find it a wonderful place to live – with its climate, unique lifestyle and some of Australia's most spectacular natural landscape.

Of course, those of you in uniform might find yourselves very busy and without as much time as you and your families might like to spend sightseeing. For those of you who do find yourselves spending considerable time away, take heart: your families are in a very friendly and well-supported group of Defence and local communities, making their lives easier to manage while you are away.

While the Defence community in Western Australia is physically isolated from the eastern states, you will find strong support among most Western Australians. You will also find a Defence community proud about what we do and of having the opportunity to be doing it in Western Australia. While some of you will be away from the support of extended families, it is a good place to plan a holiday for the relatives. For those of you in Perth, housing, education and commuting times are all favourable compared with many other cities.

This Welcome Book contains information on each of Defence's main bases and units in Western Australia and some information on our local Defence Community Organisation.

We hope your stay in Western Australia will be enjoyable and fulfilling, and that this book helps your transition to be a smooth one. We encourage you to make use of the Defence support services listed in the following pages.

**Commander Australian Navy
Submarine Group
Senior Naval Officer**

**Commanding Officer
HMAS Stirling**

**Manager Corporate Services
C Infra – Western Australia
Senior Army Representative**

**Officer Commanding
CSUPEA
RAAF Base Pearce**

Defence Support Services

Defence Community Organisation (DCO)

How We Can Assist You

On behalf of Command, DCO delivers a broad range of targeted programs and services to support ADF personnel and their families to balance the demands of military service with personal and family commitments.

Your local DCO team is staffed by social workers, military support officers, regional education liaison officers, family liaison officers and administrative staff who are available to assist you and your family through the provision of:

- support in time of crisis
- information on Defence matters in general
- advice on community, recreational and interest groups
- deployment support
- mobility support
- professional counselling for personal, relationship and family problems
- various courses, information sessions and support groups
- specialist education advice and assistance
- special needs recognition and review
- employment assistance
- child care assistance.

Upon your arrival, please contact our staff if you would like further information not covered in this publication or if you would like to be linked to local Defence and community activities and support groups.

Where To Find Us

DCO Rockingham
23 Chalgrove Ave, Rockingham WA 6168
Tel: (08) 9553 1596
Email: dco.wa@defence.gov.au

DCO Pearce
Building 53, Community Services Centre
RAAF Base Pearce, Bullsbrook WA 6084
Tel: (08) 9571 7015
Email: Veronica.Howard@defence.gov.au

DCO Website

The DCO website <http://www.defence.gov.au/dco> provides ready access to information for Defence families on a broad range of ADF member and family topics.

After Hours Emergency Support

The DCO Office is open from 8.30am to 5pm, Monday to Friday. All requests for emergency DCO assistance outside these hours and on public holidays should be directed to the National Welfare Coordination Centre (NWCC) on Tel: 1800 801 026.

NWCC will not transfer callers directly to DCO but, where necessary, will pass a request for assistance to a DCO Duty Officer who will return the call. DCO assistance out of hours is available in emergency situations only. Any non-emergency cases are referred for follow-up assistance during normal business hours.

Chaplaincy Services

Chaplains contribute to the operational effectiveness of the ADF by providing religious, spiritual and pastoral care to members and their families.

A healthy religious faith promotes high standards of personal ethics, helps clarify the goals worth working for in life and is a great asset in times of stress. Baptism, marriages and other services can be arranged with the chaplains.

Contact details and telephone numbers:

■ Navy

Office

Tel: (08) 9553 2456

Mobile: 0407 212 967

Fax: (08) 9553 2815

■ Army

Irwin Barracks

Tel: (08) 9383 6441

Leeuwin Barracks

Tel: (08) 9311 2243

Mobile: 0418 685 537

■ Air Force

Chaplain's Office

Tel: (08) 9571 7008

Reserve Chaplain's Office

Tel: (08) 9571 7009

Mobile: 0438 612 853

Fax: (08) 9571 7007

Defence Bases

Fleet Base West (FBW)

The home of Fleet Base West (FBW) is Garden Island, which runs in a north-south direction, parallel with the mainland. The island is in the Indian Ocean and has an area of approximately 1,270 hectares. It is 11km in length and averages 1.5km wide. The Royal Australian Navy (RAN) occupies approximately 28 per cent of the island's area for Defence purposes. The RAN has either based or operational:

Collins class submarines, helicopters, frigates, a replenishment ship, a clearance diving team, stores and logistical support facilities, and the production and supply of missiles, torpedoes and other ordnance. The huge effort to provide, operate and maintain these state-of-the-art capabilities in FBW comes from a diverse matrix of 4,100 uniformed personnel, associated ships, submarines and lodger units, together with Defence civilians, civilian contractors and supporting organisations.

HMAS Stirling

The function of HMAS Stirling is to provide support to Western Australian home-ported units and to ships and submarines visiting the Western Australian area. The following HMAS ships and submarines are currently home-ported at FBW:

- Adelaide (01)
- Anzac (150)
- Arunta (151)
- Collins (SSK)
- Dechaineux (SSK)
- Farncomb (SSK)
- Perth (157)
- Rankin (SSK)
- Sheean (SSK)
- Sirius (266)
- Toowoomba (156)
- Waller (SSK)
- Warramunga (152)

Other key members of the Defence neighbourhood in Stirling include: the Headquarters of the Australian Submarine Squadron; the Submarine Training and Systems Centre; the Australian Clearance Diving Team 4; and the ANZAC and Collins Class Sustainment Offices.

Base Information

ID Cards and Passes

ID cards/passes are a mandatory requirement to access HMAS Stirling. An application form needs to be completed to obtain a photo ADF ID card for spouses of serving Defence members. To obtain an application form, please call the pass office on Tel: (08) 9553 2409.

Gymnasium and Pool

Spouses and dependants of serving members are permitted to use, on a privilege basis, the swimming pool and gym. Certain conditions apply. For further information please contact:

Gymnasium

Tel: (08) 9553 5040

Swimming Pool

Tel: (08) 9553 2803

Cinema

The cinema is located in the FBW Amenities Complex, with regular screenings of current-release movies. For further information, please contact the canteen on Tel: (08) 9553 2542.

General Telephone Numbers

Wardroom Manager

Tel: (08) 9553 2420

Senior Sailors' Mess Bar

Tel: (08) 9553 2331

Junior Sailors' Mess Bar

Tel: (08) 9553 2495

Hairdresser

Tel: (08) 9553 2328

Credit Union

Tel: (08) 9553 2425

Defcredit

Tel: (08) 9553 5555

Canteen

Tel: (08) 9553 2542

Gymnasium

Tel: (08) 9553 5040

Health Centre

Tel: (08) 9553 2307

Dental

Tel: (08) 9553 2498

OOD

Tel: 0417 917 047

DCO Rockingham

Tel: (08) 9553 1596

CPO Regulator

Tel: (08) 9553 2601

Swimming Pool

Tel: (08) 9553 2803

Cinema

Tel: (08) 9553 2542

Army

Irwin Barracks

Irwin Barracks is located in Stubbs Terrace at Karrakatta, between Perth and Fremantle and 10km from the CBD on the Fremantle train line. It occupies approximately 62 hectares.

Its convenient proximity to the train line and public transport (either trams or buses) made for easy access for Reserve training, while Defence housing has been convenient for regular soldiers posted there. The occupation of Irwin Barracks has fluctuated over the years. It has always been the principal home of the General Reserve units, and for many years it also held transport units, supply stores and training units.

Headquarters 13th Brigade

The 13th Brigade is under the command of the 2nd Division and is located in Perth and country Western Australia. The Brigade headquarters is located at Irwin Barracks, Karrakatta.

A Squadron 10th Light Horse Regiment

A Squadron 10th Light Horse Regiment is located at Es Salt Lines, Karrakatta, in the Perth metropolitan area.

7 Field Battery 3rd Field Regiment, RAA

The 7 Field Battery, 3rd Field Regiment is a Reserve Artillery unit located at Karrakatta, with an outlying depot in Rockingham.

13 Field Squadron

On 1 July 1912, 13 Field Squadron was established, and has served continuously as a Western Australian unit. It has been based in the Perth metropolitan area from establishment to the present day.

11th/28th Battalion, The Royal Western Australia Regiment (11/28 RWAR)

The 11/28 RWAR is an Army Reserve Infantry Battalion with a battalion headquarters, three rifle companies, a support company and an administration company. The unit's firm base is in the metropolitan area of Perth at Irwin Barracks, Karrakatta, with country depots in Albany, Bunbury and Katanning, and with a further depot in Rockingham.

16th Battalion, The Royal Western Australia Regiment (16 RWAR)

The 16th Battalion of the Royal Western Australia Regiment is a Reserve Infantry Battalion located at Karrakatta, with outlying depots in Geraldton and Kalgoorlie.

109th Signal Squadron

The 109th Signal Squadron is located at Irwin Barracks, Karrakatta. The role of the unit is to provide – within the resources available – those communications and electronic facilities required by the Commander 13 BDE for command and control of formations, units and administrative installations within 13 BDE.

13th Combat Service Support Battalion (13 CSSB)

The role of 13 CSSB is to provide combat service support to HQ 13 BDE and units within the Brigade. The 13 CSSB is a Land Command General Reserve (GRES) unit within 2nd Division and under the command of 13 BDE.

The Pilbara Regiment

The Pilbara Regiment is one of three Regional Force Surveillance Units (RFSU) spread across the north of the Australian continent. Comprising primarily part-time soldiers drawn from the local community, the unit is also supported by a small band of dedicated professional soldiers. The Pilbara Regiment is a unit tasked with the real-time responsibilities of continual vigilance in the north-west.

The Pilbara Regiment is located in the north-west of Western Australia. It has an area of responsibility of some 1.34 million sq km. Its headquarters is located in Karratha, a town of approximately 8,000 people. It has a number of out-stations located in Port Hedland, Newman, Tom Price, Pannawonica, Exmouth and Carnarvon. There is also a squadron based in Perth at Irwin Barracks. The Pilbara is an area that revolves largely around large-scale industry. This industry includes the extraction of iron ore, salt and gas.

Campbell Barracks

The Special Air Service Regiment (SASR) was formed on 25 July 1957, and has been based at Swanbourne since inception. On 4 September 1964, the company was expanded to regimental strength and renamed the Special Air Service Regiment.

Palmer Barracks

Palmer Barracks is located off Beavis Drive near the Great Eastern Highway Bypass in South Guildford, approximately 12km north-east of the Perth CBD. The site is 66 hectares in area, with the centrally located facilities and infrastructure covering approximately 30 hectares. There are no messes or canteen facilities at Palmer Barracks. Local shops provide a range of options for meals.

Joint Logistics Unit – West (JLU-W)

The Joint Logistics Unit – West (JLU-W) is a logistical support unit comprising personnel from the Royal Australian Navy, Australian Regular Army, the public service and local contractors. It provides material and maintenance support to Defence units throughout Western Australia and into the western region of the Northern Territory.

Leeuwin Barracks

The principal residents of Leeuwin are CSI-WA and the Army's Regional Training Centre – Western Australia. Leeuwin Barracks continues to be a vibrant military establishment.

Other units located within Leeuwin Barracks are:

- Military Audit Branch (MAB)
- Defence Security Agency (DSA)
- Naval Technical Training Unit – West (NTTU-W)

- Australian Army Cadets – Western Region (AAC-WR)
- Defence Reserve Support Council (DRSC)
- Royal United Services Institute (RUSI)
- Defence Veterans Affairs – Advocacy (DVA-A).

Psychology Support Section – Western Australia (PSS-WA)

The PSS-WA provides psychological support to all in-service (tri-Service) units in Western Australia – in some cases as an adjunct to psychological services also provided at HMAS Stirling, RAAF Base Pearce and Campbell Barracks-SASR.

Regional Training Centre – Western Australia (RTC-WA)

The RTC-WA delivers state-of-the-art, all-corps training to full- and part-time soldiers – officers, non-commissioned officers and other ranks – located within the western region.

Army Personnel Agency – Perth (APA-P)

The APA-P is located at Leeuwin Barracks, East Fremantle, and is responsible for the management of all General Reserve (GRes) personnel (inactive and active) in the western region. The agency consists of a headquarters, operational/plans section, officer career-management section and soldier career-management section. The APA-P currently manages 297 active and 245 inactive GRes of other ranks.

Points of Contact:

Deputy Director
Tel: (08) 9311 2333

Staff Officer Officer Career Management
Tel: (08) 9311 2348

Staff Officer Soldier Career Management
Tel: (08) 9311 2334

24th Military Police Platoon, 1st Military Police Battalion (24 MP PI)

The Royal Australian Corps of Military Police (RACMP) provides formation and units with specialist military police support. The RACMP, as an organisation, works directly for the Chief of Army. The 24th Military Police Platoon is responsible for providing direct support to 13th Brigade and supporting units.

Western Australian University Regiment

The Western Australian University Regiment (WAUR) is the Perth-based, Regional Officer Initial Training Establishment (ROITE) and forms part of the RMC formation. Staff cadets graduate from, and are part of, the Royal Military College (RMC). The unit is now a member of the Royal Military College of Australia and people who complete officer training with WAUR graduate from RMC at Duntroon.

Air Force

RAAF Base Pearce

RAAF Base Pearce is located north-west of Perth in the community of Bullsbrook on the Great Northern Highway.

RAAF Base Pearce is the only operational Air Force base in the west and is home to No. 2 Flying Training School, 79 Squadron, No. 25 (City of Perth) Squadron, 1 Air Field Defence Squadron and No. 7 Wing Australian Air Force Cadets. There are about 1,000 personnel on the base, including uniformed Air Force members, civilian public servants and Defence contractors.

RAAF Base Pearce is also home to 130 Squadron from the Republic of Singapore Air Force. The Singaporeans undertake similar flying training to No. 2 Flying Training School, but operate at Pearce under a memorandum of understanding, using their own facilities, instructors and aircraft.

Contact numbers for headquarters and administration

- **Base Commander**
Tel: (08) 9571 7000
- **Secretary**
Tel: (08) 9571 7446
- **Business Manager**
Tel: (08) 9571 7006
- **Resource Officer**
Tel: (08) 9571 7060
- **Legal Officer**
Tel: (08) 9571 7005
- **WOD**
Tel: (08) 9571 7003
- **VPCOORD**
Tel: (08) 9571 7437
- **CO CSUPEA**
Tel: (08) 9571 7100
- **Admin Officer**
Tel: (08) 9571 7436
- **Ops Coord. 1**
Tel: (08) 9571 7004
- **Ops Coord. 2**
Tel: (08) 9571 7120
- **Base Public Affairs Officer**
Tel: (08) 9571 7456
- **CSI-PEA BSM**
Tel: (08) 9571 7500
- **HQ Fax**
Fax: (08) 9571 7123

79 Squadron

No. 79 Squadron was formed at Pearce on 1 July 1998. The Squadron is under the command of 78 Wing, which is responsible for the provision of trained personnel to the Air Combat Group.

Contact Numbers:

- **Commanding Officer**
Tel: (08) 9571 7300
- **XO**
Tel: (08) 9571 7301
- **Ops Room**
Tel: (08) 9571 7128
- **Hangar**
Tel: (08) 9571 7280
- **SENGO**
Tel: (08) 9571 7250
- **WO (Maint.)**
Tel: (08) 9571 7651
- **Maintenance Coord.**
Tel: (08) 9571 7252

No. 2 Flying Training School (2FTS)

Graduates of 2FTS must be capable of flying training aircraft with the skill and confidence necessary to allow ready transition to operational aircraft. As such, the standard of flying skill and airmanship that trainees must develop during the course is very high. Additionally, graduates must prove to be capable of discharging the duties and responsibilities of RAAF and RAN junior officers.

Contact Numbers:

- **Commanding Officer**
Tel: (08) 9571 5100
- **Admin Officer**
Tel: (08) 9571 5101

■ **CAGE**

Tel: (08) 9571 5111

■ **Orderly Room**

Tel: (08) 9571 5153

No. 25 City of Perth Squadron (25SQN)

No. 25 (City of Perth) Squadron is the Air Force Active Reserve squadron in Western Australia. Its mission is to provide qualified and committed Reserve personnel to augment ADF capability. The squadron is an Air Command unit whose members are aligned to other operational squadrons: aircraft technicians to No. 79 Squadron, operations officers to No. 92 Wing and non-technical trades to various Pearce units.

Contact Numbers:

■ **Commanding Officer**

Tel: (08) 9571 7570

■ **Recruiting Cell**

Tel: (08) 9571 7733

■ **Admin Officer**

Tel: (08) 9571 7571

■ **NCO Orderly Room**

Tel: (08) 9571 7572

■ **Orderly Room Clerk**

Tel: (08) 9571 7674

I Air Field Defence Squadron (IAFDS)

The 1AFDS is a composite reserve and permanent Air Force Airfield Defence Squadron. The unit consists of a headquarters, two permanent flights, two cadre flights, a support flight based in Adelaide at RAAF Edinburgh and four GRDefRG PTS flights – one each in Western Australia, South Australia, Victoria and Tasmania. The unit's establishment has a total of 248 airmen and officers, including support staff.

Combat Support Unit – Pearce (CSU-PEA)

The CSU-PEA is responsible for the coordination and provision of support services to flying training squadrons, permanent wing and squadron detachments, civilian and military service provider groups and the Australian Air Force cadets. Employed within the unit are Service personnel, Defence civilians and contractors.

Republic of Singapore Air Force Flying Training School, Pearce Detachment

The Republic of Singapore Air Force FTS Pearce Detachment comprises two squadrons – 130 Squadron and Standards Squadron – under the command of HQ Flying Training School in Singapore. The designated detachment commander and deputy are CO 130 Squadron and CO Standards Squadron respectively.

Contact Numbers:

■ **Commanding Officer**

Tel: (08) 9571 6030

■ **FLT COMD 'A' 130 SQN**

Tel: (08) 9571 6031

■ **FLT COMD 'B' 130 SQN**

Tel: (08) 9571 6032

■ **CO STDS SQN**

Tel: (08) 9571 6020

■ **OC STDS SQN**

Tel: (08) 9571 6021

■ **130 SQN Ops Room**

Tel: (08) 9571 6033

General Base Information

Corporate Services and Infrastructure (CSI)

The role of the Customer Service Centres (CSCs) is to provide support and guidance in accessing any of the 135 products and services CSI delivers. As well as delivering a range of end-to-end services, customer service officers can provide advice and assistance in using a variety of online tools. CSCs are located at HMAS Stirling, Leeuwin Barracks, Irwin Barracks and RAAF Base Pearce.

The following are some of the services provided by CSCs:

- post in/post out
- military and civilian pay enquiries
- allotments/entitlements
- salary variation advice for those without DRN/PSS access
- advice on how to use PMKeys Self Service
- leave forms – checking and dispatch
- receipt of interdependent relationship applications
- receipt of HPAS/HPSEA applications.

CSC Locations and Contacts

CSC FBW – Building 73

Tel: (08) 9553 3272

CSC Leeuwin – Building 1

Tel: (08) 9311 2840

Irwin Barracks – Building 103

Tel: (08) 9383 6235

CSC RAAF Base Pearce – Building 45

Tel: (08) 9571 7099

Defence Force Recruiting Centre – Western Australia (DFRC-WA)

The DFRC-WA is part of the Defence Force Recruiting Organisation and is located on the 7th Floor, 66 St Georges Terrace, Perth WA 6000. The DFRC-WA comprises full- and part-time Navy, Army and Air Force personnel working alongside civilian recruitment contractors.

ID Security Passes for Army and RAAF Units

Personal identification for access to Defence bases is required for all members, spouses and dependants over the age of 12 years. Visitors are required to produce photographic ID and will then be issued with a visitor ID badge, which they are required to wear and keep clearly visible at all times. Visitor IDs must be returned on departure.

Education

Regional Education Liaison Officer (REDLO)

The Regional Education Liaison Officer (REDLO) can provide you with information and advice about the education system in your posting locality and the Education Assistance Scheme available through the Department of Defence.

The DCO booklet, *Education – Western Australia*, is available from the REDLO and contains information about preschool, primary, secondary and tertiary education in Western Australia. It also covers services available for children with special needs, information on changing schools and details of the Education Assistance Scheme.

Defence School Transition Aides

Defence funds Defence School Transition Aides in a number of schools in the state. Defence School Transition Aides (Primary) and Defence Transition Mentors (Secondary) are employed to assist families as they relocate to a new school.

They can:

- organise activities that welcome and farewell ADF families and help them settle into the new school community
- assist the school to understand the needs of ADF parents and their children
- inform the school and support families if ADF members are deployed
- help families with special needs

- assist families collect work portfolios and academic records or reports for the new school
- act as a point of contact for ADF families in the new school.

The DSTA helps all Defence children at the school should they seek or require assistance. It is not intended that the DSTA work with one child on a long-term basis.

Contact the REDLO for further information.

REDLO WA contact details

Tel: (08) 9553 1596 (Tues, Thurs)

Tel: (08) 9311 2379 (Mon, Wed, Fri)

Email: redlo.wa@defence.gov.au

Employment

The Services Workforce Access Program for Partners (SWAPP) Select

SWAPP has been enhanced with the new SWAPP Select, providing a greater selection of employment-enabling initiatives to assist an ADF partner become job ready and gain employment in the new posting locality. These initiatives include:

Professional Employment Services

Funding of up to a maximum of \$2,500 is available for a partner to choose a professional agency to provide some or all of the following services:

- career transition assessment and advice
- job search techniques and strategies
- preparation and presentation for interview
- application and selection criteria preparation
- identifying training options
- identifying job options.

Training

Assistance with individual training required to secure immediate employment is available, up to a maximum cost of \$2,500. Training can either be as a direct result of an employment offer, or identified by your professional service provider as enhancing your prospects of gaining immediate employment. The training must be completed within 12 months.

Personalised Resume Preparation

Funding assistance is available to a maximum of \$500 for a partner to choose a professional agency to prepare their resume. Alternatively, a resume preparation CD is available through your local DCO office, which provides assistance in preparing your own resume.

Child Care

Reimbursement of childcare costs, up to a maximum of \$250 per child, is available while you pursue job search activities, for example: travelling to appointments; participating in training; preparing job applications; or attending interviews.

Internet Access

If you are posting to a specified 'very remote locality', assistance with funding internet access costs, up to \$30 per month, is available to allow you to undertake distance learning that could enhance your employment opportunities.

Professional Registration Expense Payments (PREP)

If you post to a new locality and are required to re-register or undertake a short upgrade course of up to 12 months in duration (inclusive of university or TAFE) in order to obtain the same employment opportunities you had in your previous locality, this cost can be reimbursed under PREP.

Family Day Care

Funding is available under the Extended Child Care Program (ECCP) to assist with the mandated initial set-up costs incurred by Defence spouses commencing employment as carers with registered Family Day Care schemes.

For more information on how to become a family day care provider, or where to find your local family day care scheme, please contact Family Day Care Australia.

Fringe Benefits Tax (FBT)

Assistance provided under SWAPP Select and the ECCP will attract FBT. Further information on this is available on the DCO website.

Further Information

Further eligibility information for SWAPP Select and the ECCP, including application forms, can be obtained from your local DCO office and on the DCO website at <http://www.defence.gov.au/dco>

Children's Services

Defence Child Care Program

The purpose of the Defence Child Care Program is to aid mobility by facilitating priority of access to child care for Defence families where the local community is unable to meet the demand for child care places. Accordingly, the program is focused on ensuring mobile Defence families can access some form of child care on arrival in the gaining locality. This is achieved through a variety of centre and non-centre based child care. Defence does not directly subsidise the cost of any form of child care for Defence families, nor is child care an entitlement.

Defence Child Care Centres

All Defence/Corporate Child Care Centres across Australia are managed for Defence by ABC and are required to meet the state/territory Child Care Regulations for licensing and the requirements for Child Care Benefit

(CCB). The centres provide priority of access to Defence families in accordance with Defence's Priority of Access (POA) guidelines.

A full list of the centres and the Defence POA guidelines are available on the DCO website.

National Enrolment Call Centre

The ABC National Enrolment Call Centre can be contacted on Tel: 1800 222 543 for Defence families to:

- access placements in Defence/corporate child care centres
- book child care in the preferred location in advance of relocating to that area
- receive information on other centres in a general line of travel between work and home, if child care is not available in the family's preferred centre
- receive information regarding employment in Defence/corporate child care centres.

ABC Swanbourne	ABC Pearce	ABC Warnbro	ABC Rockingham North
50 Seaward Ave, Swanbourne WA 6010 Tel: (08) 9284 7133 Fax: (08) 9284 7211 Email: sbn@childcare.com.au	C/- RAAF Base Pearce Post Office, Bullsbrook WA 6084 Tel: (08) 9571 7495	26 Okehampton Rd Warnbro Tel: (08) 9593 2090	26 Wanliss St Rockingham Tel: (08) 9592 9050 Fax: (08) 9529 2496

A full list of the centres and the Defence POA guidelines are available on the DCO website.

Family Day Care

Family day care is home-based child care by a qualified, monitored family day care provider. For more information on family day care, you can contact other schemes in your area through Family Day Care Australia.

Handy Contacts

Defence Community Organisation

Internet: www.defence.gov.au/dco/childcare.htm

ABC

Internet: www.childcare.com.au
Tel: 1800 222 543

Child Care Access Hotline – provides up-to-date information about childcare options and locations:

Tel: 1800 670 305

Department of Families, Community Services and Indigenous Affairs

Internet: www.facsia.gov.au

The National Childcare Accreditation Council (NCAC)

Internet: www.ncac.gov.au

Family Day Care Australia

Tel: (02) 4320 1100 or 1800 658 699
Internet: www.familydaycare.com.au

Parenting Information

Department for Community Development

The Department for Community Development (DCD) provides a number of services to assist parents. Numerous additional services are also provided by community service organisations.

For further information on services in your local area, contact:

Parenting Line

Tel: (08) 9272 1466 or 1800 654 432

Internet: www.community.wa.gov.au/resources

Rockingham and Kwinana Parenting Information Booklet

The Rockingham Parenting Service produces a parenting information booklet each school term detailing information and programs for local family centres, parenting services, playgroups, women's services/groups and more. To obtain a copy, please contact the parenting coordinator at the Rockingham Parenting Service on Tel: (08) 9524 5658.

Alternatively, contact the Rockingham DCO office.

Special Needs

When Defence families with special needs are posted, they might have difficulties accessing the services they require. These problems tend to relate to obtaining (or keeping) appropriate specialised equipment, waiting lists for accessing respite or therapy services in the new locality, and having appropriate accommodation that caters for the additional requirements of the family member with special needs.

In order to address some of these difficulties, Defence has a comprehensive program of assistance and support measures that can be accessed by ADF families who are formally recognised as having a dependant with special needs. The Dependants with Special Needs Program includes:

- a procedure whereby families can have their status as a special needs family formally recognised and reviewed by Defence
- a procedure whereby families can have their special needs status reviewed prior to relocating (required where families are seeking assistance in the new posting locality)
- a special needs pre-posting visit
- assistance to access specialised equipment in the new locality
- assistance to access therapy services in the new locality
- assistance to access respite services in the new locality
- assistance in the provision of appropriate housing and transit accommodation.

Contact your local DCO office for more information or to make an appointment to formalise recognition or for an assessment of assistance on posting.

Children with Special Needs

The decision on where to enrol a student, and with what level of support, will depend on a number of factors, including the student's educational needs, the expressed desires of parents and caregivers, the capacity of the education system to provide the level of support services required generally and at a particular location, and the availability of appropriate support services at alternative locations.

It is important that parents of children with special needs contact the REDLO as soon as notification of posting is given to facilitate the appropriate placement, so that the support is available for the student from the time of arrival at the new school.

Relocations and Housing

Defence Relocations and Housing Manager

Defence Relocations and Housing Managers are employed to assist ADF members and their families by liaising with DHA, Toll Transitions and the Defence Community Organisation in each region to make their relocation easier for them and their families. If you have an enquiry regarding your housing maintenance/allocation or relocation services, do not hesitate to contact your local Defence Relocation and Housing Manager listed below.

Area	Name	Telephone	Mobile	Fax
Perth	Bob Smith	(08) 9553 1585	0408 970 557	(08) 9553 1589
	Robin Anderson	(08) 9553 1588	0408 978 979	(08) 9553 1589

Defence Housing Australia



Defence Housing Australia (DHA) delivers a range of housing and relocation services through a network of Housing Management Centres (HMCs) across Australia. DHA will help you and your family find a suitable service residence or other permanent accommodation in your gaining location. DHA is your first point of contact for relocations, allocations, emergency maintenance or queries you have regarding your housing needs.

For information about your removal, entitlements, allowances, or for help with any aspect of your move, please contact your local Housing Management Centre.

Handy contact information:

Defence Housing Australia

National Call Centre

Tel: 1800 249 711

Australia-wide 24-hour maintenance hotline

Tel: 1300 366 615

DHA website: www.dha.gov.au

Toll Transitions



You can complete your inventory online, in your own time at www.tolltransitions.com.au/defence. When you need to, you can save the inventory and return to it when you have the time. You can re-use the inventory every time you relocate. Simply log onto the website and amend your stored inventory.

You can download the 'Easymove Guide' from the website. DHA will also provide you with a hard copy of the guide when you are relocating.

After your move, in the unfortunate event of loss or damage, you can submit your Notice of Loss or Damage online direct to Toll Transitions' Warranty Management Centre (WMC).

For 24-hour relocation enquiries and assistance contact Toll Transitions on **Freecall Tel: 1800 819 167**.

Health

Department of Health

Health services in Western Australia are very comprehensive. A detailed list provided by the Department of Health can be found in the White Pages under 'Department of Health'. Details on private health providers – such as general practitioners, dentists and other health professionals – can be found in the Yellow Pages. If you can't find the health service you need, call the Department of Health's information line or visit their website.

HealthINFO
Tel: 1300 135 030

Department of Health
Internet: www.health.wa.gov.au/services

Yellow Pages Online
Internet: www.yellowpages.com.au

HealthDirect

HealthDirect is a free 24-hour, seven-day-a-week health advice line. You should always try to contact your regular doctor first but, if unavailable, HealthDirect's experienced nurses will provide immediate professional advice on how urgent your problem is and what to do about it. HealthDirect is a state and federal government initiative.

HealthDirect 24-hour health advice
Tel: 1800 022 222

1800 IMSICK – Health Service for ADF Personnel

A toll-free after-hours nationwide 1800 telephone health advisory service is available for all permanent ADF members within Australia.

This service – managed by the Joint Health Support Agency – allows ADF personnel to discuss health concerns with trained health staff over the phone and to receive immediate advice as to where they need to go to receive appropriate investigations and treatment.

The service streamlines the authorisation process for ADF members seeking out-of-hours health care, making it a worry-free and simple procedure at what can be a stressful time.

1800 IMSICK
Tel: 1800 467 425

Defence Health

All members of the Defence community – whether uniformed or civilian (including Defence contractors) – are eligible to be members of Defence Health.

Defence Health is a not-for-profit membership fund, restricted to those employed in the Defence community.

Defence Health brochures are available from your shop front, by phoning Tel: 1800 335 425 or can be downloaded from the internet: www.defencehealth.com.au.

Navy Health

Navy Health is a not-for-profit fund belonging to members, and is registered as a restricted membership organisation under the National Health Act.

Navy Health offers members competitive health cover packages with a comprehensive range of benefits. For further information, contact Navy Health on Tel: 1300 306 289 (freecall) or visit their website at www.navyhealth.com.au.

Defence Community Groups



Defence Special Needs Support Group (DSNSG)

The DSNSG is a national volunteer organisation established to provide support, information and assistance to Defence families who care for someone with a disability or special need. Membership is free. Services provided include local support groups, respite program, posting plans, specialised support for adults with special needs, Computers 4 Kids, access to grants, national newsletter, social skill programs for children and much more. For more information, contact the National Office.

National Coordinator
Margaret Fisk
Tel: 1800 037 674
Internet: www.dsnsng.com.au



Defence Families of Australia (DFA)

Defence Families of Australia (DFA) has been representing the views of Defence families for more than 20 years. It is a voluntary group of energetic and dedicated Defence spouses appointed by the Minister assisting the Minister of Defence. We are in the unique position of having access to the minister, senior Defence members and key organisations that directly impact on the lives of Defence families.

DFA's aim is to improve the quality of life for Defence families by providing a recognised forum for their views and by reporting, making recommendations and influencing policy that directly affects families. The DFA Executive attracts volunteers from all services and ranks,

to ensure we represent families adequately and understand the issues at all levels. We are all living the unique lifestyle that comes from being married to a Defence member. DFA also recognises that families today are very diverse and face different challenges as they move through their phases of life.

Geographically, DFA volunteers are located all around Australia, representing families at a local, regional and national level. Our national delegates are located in each state and we try to have a senior representative on each base around Australia. We rely on good communication between each other and families in each region to ensure that, when issues are raised, they are taken to the appropriate stakeholder at a local level or, if necessary, raised to a national level.

How can you be involved in DFA?

If you are interested in learning more about DFA, or becoming a volunteer in your area, please contact your local national delegate or check out our website.

Up-to-date family/spouse information is available on our website: www.dfa.org.au.

If you need help or advice:

Tel: 1800 100 509

Rockingham – HMAS *Stirling* Area

Marilla House Community Centre

26 Dargin Way, Rockingham WA 6169

Tel: (08) 9527 9850

Email: marillahouse@hotmail.com

Internet: www.angelfire.com/co3/marillahouse

Office Hours: Monday–Friday, 9am–2pm

The aim of the house is to provide Defence families and the wider community with recreational activities and support.

A regular group that meets at the centre is Playgroup for children aged 18 months to four years. It meets Monday, Wednesday and Thursday, 9.30–11.30am.

The centre is available for hire for only \$30 a day. A few of the facilities available are: kitchen, children's playroom, outdoor play equipment, barbeque and a small meeting room.

Coffee Afternoon

The Family Liaison Officers extend a warm invitation to families to attend our monthly coffee afternoon at Marilla House Community Centre, 26 Dargin Way, Rockingham. These are usually held on the third Wednesday of each month at 1pm. This is your opportunity to meet with other families and hear first hand what is happening in the area of family support. For further information and the date of the next coffee afternoon, please call the DCO.

Tel: (08) 9553 1596

Perth Metropolitan Area

Karrakatta Community House

19 Matapau Rd, Karrakatta WA 6010

Tel: (08) 9385 0554

Karrakatta Community House (KCH) is located just outside Irwin Barracks. KCH is a community house for all Defence families. A broad range of workshops and courses are conducted at KCH, such as craft, cactus pots, earth care, wok cooking, reflexology, self-defence, women's health and feng shui. Presentations are provided by guest speakers on subjects of interest to families.

Playgroup runs weekly and is open to all Defence families. On your arrival in Perth, you can contact either KCH or the local DCO office and we will supply you with a calendar of events for the current school term.

SASR Auxiliary

SASR Auxiliary provides a contact point and support to those families that are part of the SAS Regiment. The group has a monthly newsletter that advises on new and upcoming issues affecting Defence families, and provides information on future social and fundraising events. The auxiliary's house, located at Campbell Barracks, has playgroup every Wednesday morning from 9.30–11.30 at a cost of \$1 per family. Other events sponsored by the house include guest speakers and luncheons, as well as an email facility available for the use of ADF families. For more information on the house or the auxiliary, phone the president on Tel: (08) 9384 2233.

Army Families

Army Families – formerly Army Wives – organises social events for spouses, children and friends of Defence personnel. The social calendar is organised on a monthly basis and can include such activities as bread and soup lunches, movie days, casino trips, Melbourne Cup lunches and the annual Christmas festival.

If you would like to become a member or have any enquiries regarding the group's activities, please do not hesitate to call Tel: (08) 9385 4871.

Bullsbrook/Pearce Area

Pearce Community Toy Library and Social Group

C/- DCO Office
RAAF Base Pearce
Tel: (08) 9571 7015

The social group holds a range of activities throughout the year, such as lunch in the Swan Valley, Pamper Day with massage and beauty treatments, picnic in Whiteman Park, Mother's Day function and fortnightly coffee and chat sessions for Defence partners. For information on social activities, contact the FLO on Tel: (08) 9527 7015.

The committee operates on a volunteer basis and any extra assistance is greatly appreciated. If you are interested in joining the toy library or would like more information on the group, please do not hesitate to contact the local DCO office on the number above.

Bullsbrook Neighbourhood Centre

43 Bowman St, Bullsbrook
Post: PO Box 45
Bullsbrook WA 6084
Tel: (08) 9571 1008

The Neighbourhood Centre is a community house for all families living in Bullsbrook, providing excellent opportunities to make new friends and learn new skills. The centre offers courses during school terms for a minimal cost, with child care provided.

Local Community

Locality Information

Western Australia (WA) is Australia's largest state, and the largest state in the world under a single government, with a size of approximately 2.6 million sq km. This represents 34 per cent of the total size of mainland Australia. WA has a small population of 1.9 million (2006), which represents about 10 per cent of Australia's population. With greater Perth having a population of almost 1.3 million (2006), the state has one of the lowest population densities in the world. More than 80 per cent of the state has less than one person per square kilometre. About 90 per cent of the people in WA live in greater Perth or one of the principal cities: Kalgoorlie, Bunbury, Port Hedland, Albany or Geraldton. With Adelaide the closest capital city to Perth – some 2,800km to the east – Perth is often labelled as the world's most remote city.

Perth

Perth is well known for its brilliant blue skies, warm sunny climate, relaxed lifestyle and its white sandy beaches. The city of Perth is in fact closer to Singapore and Jakarta than it is to Canberra. It also runs along the same latitude as Coffs Harbour – thus having a similar climate. Perth enjoys an average of eight hours of sunshine per day – more than any other capital city in Australia. WA does not have daylight savings, making it three hours behind Eastern Summer Time.

Shopping

Most of the suburban shopping centres are open from Monday to Saturday, 9am–5pm, with late-night shopping on Thursday nights until 9pm. The City and Fremantle are open for late-night trading on Friday nights, with Perth CBD and Fremantle CBD also opening for business on Sundays, 12–4pm. A list of shopping centres is located in the Yellow Pages under 'Shopping' or at www.yellowpages.com.au.

Sports/Outdoor Recreation

Sport and outdoor recreation are a very important part of the Western Australian lifestyle. This is reflected in the large variety of sports and sporting events on offer all around Perth. For more information on sporting teams in and around your locality, please contact the local council. A full listing of councils is included in the 'General Services' section.

Entertainment and Recreation

There are endless opportunities for entertainment in the Perth metropolitan area, ranging from Perth's large variety of restaurants, nightclubs and pubs, through to amusement parks, tours and theatres.

Useful Internet Sites

WA Government

Internet: www.wa.gov.au

This is a great site that links you to government, tourism, services, events and employment.

OnlineWA

Internet: www.onlinewa.com.au

OnlineWA is your doorway to Western Australia's information and services including health, business, law, community, education, recreation, tourism, transport and bill payment. You can view the latest sports scores, local traffic or surf conditions, what's on TV or at the cinema, news, weather and current events for WA.

WA Tourism Commission

Internet: www.westernaustralia.net

The official tourism website for Western Australia, where you'll find everything you need to know about planning a holiday in WA.

Local Community

Rockingham

Rockingham Directory

A Rockingham Directory is produced yearly and includes council information, a business directory, emergency numbers and a detailed community information directory with street maps of the local area. A copy should be in your married quarter and is a valuable resource for locating services and facilities. If you do not have a copy, please contact the Rockingham City Council on Tel: (08) 9528 0333.

Rockingham Activity Guide

Rockingham City Council produces an activity guide, which is an A-Z brochure listing the council's registered sporting and cultural clubs. The guide includes contacts for activities ranging from athletics, cricket and football clubs to arts and crafts groups, dance classes and youth services. To obtain a copy, please contact Recreations Services on Tel: (08) 9528 0307.

Rockingham and Kwinana Parenting Information Booklet

The Rockingham Parenting Service produces a parenting information booklet each school term detailing information and programs for local family centres, parenting services, playgroups, women's services/groups and more. To obtain a copy, please contact the parenting coordinator at the Rockingham Parenting Service on Tel: (08) 9524 5658. Alternatively, please contact the Rockingham DCO office.

Bullsbrook/Chittering/RAAF Base Pearce

Bullsbrook is a small township 45km north-east of the city of Perth and 40km east of the coast. There are only a limited number of Defence homes in Bullsbrook, with most Defence families living in Ellenbrook and the Joondalup area.

There are limited shopping and medical facilities, with major shopping centres and hospitals at Midland – about a 30-minute drive – and Joondalup, about a 35-minute drive. Bullsbrook has a doctor's surgery, an ambulance station, chemist, child health centre and other services. Defcredit and Australian Credit Union are located at RAAF Pearce. The local school offers classes from kindergarten to Year 12 and out-of-school care programs including vacation care. A playgroup operates from a purpose-built facility and welcomes new members. Limited public bus services are available in Bullsbrook.

Ellenbrook is a new suburban development 22km north of Perth and 20km from RAAF Pearce. Ellenbrook will be home to some 30,000 people in 10,500 homes when it is fully developed. It is the fastest growing suburb in Perth and is recognised as one of the most innovative urban developments in Australia. Ellenbrook has a public bus service.

Defence homes are located in a number of suburbs in the Joondalup area, 35–45km from RAAF Pearce. Joondalup has a large shopping complex with cinema and public hospital and an excellent public transport system including a train service.

Entertainment and Recreation

The ocean is a major recreation activity in Perth. RAAF Pearce has a boat club with a fully equipped 5.3m boat with a 115hp motor available for hire at excellent rates.

Pilbara Region

The Pilbara region is bound in the east by the Western Australian/Northern Territory border and in the west by the Indian Ocean. The northern boundary is the Kimberley, with the southern border delineated by the boundary of the Gascoyne and Geraldton mid-west regions. The total area of the Pilbara is 510,335 sq km, which represents 20.2 per cent of Western Australia and includes 17 populated centres.

Public transport within the region is extremely limited. No public rail service operates into or out of the region.

The majority of Pilbara towns have been established to accommodate the workforce of major resource companies. Married personnel are accommodated in modern, air-conditioned houses, while single employees live in services rooms or self-contained units. Dwellings are usually constructed of brick veneer.

North West Cape/Exmouth

The North West Cape is a peninsula of land bordered by the Indian Ocean on the north and west and by Exmouth Gulf on the east. The Cape is about 83km long and varies in width from 3km at the northern tip to 50km at the southern end. A range of low, limestone hills runs the full length of the North West Cape. Situated on the north-west coast near Exmouth is the Cape Range National Park, which covers 50,551 hectares.

This area has a semi-tropical climate, so bugs and insects are common and normal preventative measures should be utilised within the home. Kangaroos and emus are common sights and should be viewed from a distance, as both can inflict serious injury to people and pets. Feeding wildlife is discouraged. Unfortunately, snakes are also plentiful and are fairly active during the summer months. One of the deadliest in the world is a resident of Exmouth – namely, the King Brown, which is actually black in colour. Most snakes will generally leave you alone provided you do not annoy them. Extra care during the summer months is essential, as a bite from a King Brown is extremely dangerous.

Swanbourne

The majority of the married quarters for the SASR are located in this vicinity. There are seven major shopping centres within a 22km radius of Swanbourne and all in different directions. Most of these centres have department stores and food and speciality shops.

General Services

Electoral Enrolment

For information, contact the Western Australian Electoral Commission.
Tel: 13 63 06
Internet: www.waec.wa.gov.au

Libraries

For information, contact the Library and Information Service of Western Australia.

Alexander Library, Perth
Tel: (08) 9247 3111
Internet: www.lis.wa.gov.au

For local and public library information, please contact your local council.

Local Councils

There are a number of councils throughout Perth. All of these provide a variety of services, including: waste collection, recycling, community services and other facilities. Contact details can be found in the Yellow Pages.

Service Holiday Resorts

For a copy of the Service Holiday Resorts Listing, please contact FIND on Tel: 1800 020 031 or visit: www.defence.gov.au/dpe/dpsa.

■ **Kalbarri**

The Army has fully furnished holiday units situated in the township of Kalbarri, 591km north of Perth. These units are two-bedroom and sleep a maximum of five people. Enquiries to Ray White Real Estate in Kalbarri on Tel: (08) 9937 1700.

■ **Amblin**

The Navy has a holiday resort situated on the beachfront, 6km west of Busselton along the Bussel Highway, 240km south of Perth. There are 140 powered caravan and camping sites and 14 modern onsite vans available for use. For enquiries or bookings:
Tel: (08) 9755 4079
Email: amblin@amblin-caravanpark.com.au
Internet: www.amblin-caravanpark.com.au

Essential Services

Water Corporation

Water restrictions are currently in place in Western Australia. This affects the days and times when garden watering can take place. Please check with the Water Corporation for more information.

Tel: 13 13 85 or 1800 063 508

Emergency Tel: 13 13 75

Email: cust.centre@watercorporation.com.au

Internet: www.watercorporation.com.au

Utilities

■ Telstra

General enquiries

Tel: 13 22 00

Mobiles

Tel: 12 51 11

Internet: www.telstra.com.au

■ Synergy

Post: GPO Box K851, Perth WA 6842

Tel: 13 13 53 or (08) 9326 6111

Fax: (08) 9326 4000

Email: info@westernpower.com.au

Internet: www.synergyenergy.com.au

■ Alinta Gas

Post: PO Box 375, Victoria Park WA 6979

Tel: 13 13 58 or 1800 677 945

Fax: 1800 651 161

Email: customer.services@alintagas.com.au

Internet: www.alintagas.com.au

Quarantine

The Western Australian government's quarantine measures are designed for two purposes:

- to prevent new pests and diseases entering Western Australia
- to stop the spread of pests and diseases already present.

Since Australians are highly motorised and travel conscious, there is a real danger that the private traveller will – probably unwittingly – spread plant and pest diseases. Even a single infected fruit can cause a fresh outbreak.

When packing your personal effects or travelling, please consider the following:

- do not use second-hand agricultural packaging – e.g. sacks, fruit, vegetable or egg cartons. They are prohibited and will result in you having to repack your goods before release
- do not carry fresh fruit or vegetables
- there are certain restrictions pertaining to the importation of pot plants. Please contact the quarantine service in your state or territory for more information
- used gardening or agricultural equipment must be thoroughly cleaned of mud, seeds, straw etc.
- some restrictions may apply to the transporting of seeds, bulbs and rooted vegetables. Please contact the quarantine service in your state or territory for more information
- plant cuttings are usually prohibited. Please contact the quarantine service in your state or territory for more information.

If you are intending to bring your motor vehicle to Western Australia, the following information will be of assistance:

- all vehicles entering Western Australia are subject to inspection on arrival
- inspectors ensure that the vehicle contains no soil, mud, seeds or plant matter
- if any contaminants are found, the vehicle will be ordered to a registered premises for cleaning. The cost of the cleaning will be borne by you
- you can help by ensuring that your vehicle has been thoroughly cleaned before arriving in Western Australia. You can do this with a vacuum cleaner and a garden hose. Areas to concentrate on include the radiator, boot

and grill, under the windscreen wipers and the entire underside of the vehicle.

Quarantine restrictions are not intended to interfere with the movement of people, produce or plants when this is done without danger to the Western Australian agricultural industry.

If you require any further information, contact:

Western Australian Quarantine and Inspection Service (WAQIS)

Tel: 1800 020 504

Internet: www.waqis.gov.au

Transport

Driver's Licences and Car Registration

For licensing services, please contact the Department for Planning and Infrastructure.

Tel: 13 11 56

Internet: www.transport.wa.gov.au/licensing

Vehicle Registration

If you are bringing a vehicle from interstate, you will need to transfer your vehicle registration within three months of becoming a resident. In order to do this you will need to take your vehicle to any transport examination centre along with proof of residency, personal identification, registration papers and plates from the state of issue.

Public Transport

■ Public Transport Authority

Tel: (08) 9326 2000

Internet: www.pta.wa.gov.au

■ Transperth

Tel: 13 62 13

Internet: www.transperth.wa.gov.au

■ Swan Taxis

Tel: 13 13 30

Internet: www.swantaxis.com.au

■ Rainbow Taxis

Tel: 0500 558 888

■ Sunshine Cabs

Tel: (08) 9593 0916

■ Prestige On Time

(Small Charter Vehicle)

Tel: 0419 400 700

For more information on transport services, please refer to the Perth Yellow Pages.

Pet Care

Registration

For licensing and registration of animals, please contact your local council.

Kennels and Catteries

There are numerous pet care centres and shelters throughout the Perth metropolitan area. For more information and details on services provided, please refer to the Perth Yellow Pages.

Internet: www.yellowpages.com.au

Important Numbers

Emergency Services

Local Police Attendance (non-emergency)

Tel: (08) 9222 1111

■ Crisis Care Unit

Tel: (08) 9223 1111

Outside Perth Metro: 1800 199 008 (freecall)

■ Psychiatric Emergency Team

Tel: (08) 9224 8888

■ Salvo Care Line

Tel: (08) 9227 8655

■ St Johns Ambulance

Tel: 13 12 33

■ State Emergency Service (All Hours)

Tel: (08) 9277 0555

■ The Samaritans

Tel: (08) 9381 5555

Outside Perth Metro: 1800 198 313 (freecall)

Community Health Services

■ Asthma Foundation of Western Australia

Tel: (08) 9481 1234

■ Childcare Access Hotline

Tel: 1800 670 305

People with hearing impairment:

1800 639 327

■ Citizens' Advice Bureau

Tel: (08) 9382 4833

■ Crisis Care

Tel: (08) 9223 1111

■ Department of Education

Tel: (08) 9264 4111

■ Department of Education, Science and Training

Tel: 1300 363 079

■ Department of Health Info Line

Tel: 1300 135 030

■ Department of Veterans' Affairs

Tel: 13 32 54

■ Diabetes Australia Western Australia

Tel: (08) 9325 7699

■ **Disability Services**

Tel: 1800 029 904

■ **Families Assistance Office**

Tel: 13 61 50

■ **Kids' Help Line**

Tel: 1800 551 800

■ **Legal Aid**

Tel: 1800 809 616

■ **Men's Health Information Line**

Tel: 1300 135 030

■ **Mental Health Department**

Tel: (08) 9222 4099

■ **National Childcare Accreditation Council**

Tel: 1300 136 554

■ **National Welfare Coordination Centre**

Tel: 1800 801 026

■ **Parenting Line**

Tel: (08) 9272 1466

■ **RSPCA**

Tel: (08) 9351 8377

■ **Tourism Bureau of WA/WA Tourism Commission**

Tel: 1300 361 351

■ **Vietnam Veterans' Counselling Service**

Tel: 1800 011 046

■ **Women's Health Information Line**

Tel: 1300 135 030

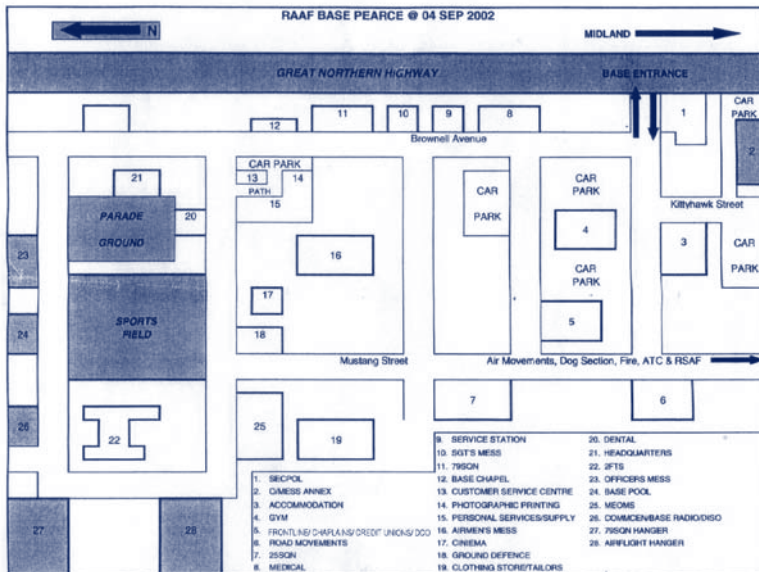
■ **Women's Information Service**

Tel: 1800 199 174

■ **Youth/Adolescent Health Line**

Tel: 1300 135 030

Maps



LEEWIN BARRACKS - EAST FREMANTLE





Australian Government

Department of Defence