

DEFENCE COMMUNITY ORGANISATION

*The Defence Community Organisation
Defence capability by delivering family
services, information and programs to
commanders of the Australian Defence*



DCO supports ADF families in peace and war

WELCOME TO TASMANIA



Australian Government

Department of Defence

Welcome to Tasmania

This Welcome Book has been prepared by the Defence Community Organisation (DCO) for Defence personnel and their families posting to Tasmania.

The book captures a wide range of general and local information to assist you to settle into your new location. Tasmania has a lot to offer you, making this a posting with many exciting opportunities.

We have endeavoured to include as much information as possible in this guide however, if you have specific needs or require further information, please feel free to contact us. A list of essential services and useful contact numbers is included at the back of the book.

Your local DCO team hopes you enjoy your posting and we look forward to being of assistance to you.

'DCO supports ADF families in peace and war'

Publisher's Note:

While every effort has been made to ensure the accuracy of the information given in this publication, the publishers do not, in any way, accept liability for inaccuracies or for any loss of any kind caused through editorial material.

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Introduction and Welcome

Chief of Defence Force Representative

Welcome to Defence Region Tasmania. As you prepare for your move to this island state, I hope this Welcome Book provides you with the essential information that will allow you to have a successful move and establish yourself comfortably in our little southern paradise. Tasmania offers an excellent range of cultural, historic, social and natural wonders. The locals are friendly and, even in the centre of Hobart, shop and service staff will offer you advice and directions – something which has sadly disappeared from a lot of places on the mainland.

This Welcome Book has been developed to inform you about the civilian and military services in Tasmania. It contains useful information about education and childcare, as well as government services, banks and recreational activities. Every effort has been made to provide relevant and accurate information, but if you do have any questions, please feel free to contact our friendly Defence Community Organisation personnel who are here to assist you.

Once you are here, I hope you will make the most of your opportunities to see everything in this unique state. In the meantime, good luck with your planning and have a safe removal.

Lieutenant Colonel Mike Cooper

Chief of Defence Force Representative
– Tasmania
Army Area Representative – Tasmania
Regional Manager, Corporate Services
and Infrastructure - Tasmania

Senior Air Force Officer

Welcome to Tasmania. I appreciate that relocating to a new locality is always a frenetic, stressful and often challenging time. Some of you will be returning 'home' and will already know the lay of the land but, for others who may be venturing south for the first time, you may be entering strange, unfamiliar surrounds. You should look upon this as the beginning of a new adventure and a wonderful opportunity. Tasmania has a great deal to offer in terms of lifestyle, magnificent scenery and unique wilderness. I would urge you to get out and explore and to make the most of your time here.

The RAAF presence in Tasmania may only be modest, but the state and its people are a vital capability component to RAAF aerospace capability. Our geographic location makes Tasmania an ideal base for air operations (both military and civil support) into the Southern Ocean. Furthermore, the higher and more remote regions of the state make for unique and challenging training areas, ideal for cold climate conditions.

RAAF personnel are primarily employed in No 29 (City of Hobart) Squadron or No 6 Rifle Flight (1ADFS). There are also three personnel employed in the Defence Recruiting Centre – Hobart. No 29 Squadron is an Air Command unit based in Anglesea Barracks, Hobart. It has recently undergone a role change and re-alignment under Air Force Training Group. It is largely manned by active reservists drawn from all over the state.

The squadron's new role is to facilitate the induction, training, administration and management of reserve personnel who are to be embedded in the Air Force War Establishment.

VNo 6 Rifle Flight is an Active Reserve element of No 1 Airfield Defence Squadron and its specialist role

is to provide ground defence personnel for the War Establishment that defends our operational and deployed airfields.

For all arrivals – both new or returnee – I commend this booklet and its contents to you. There is a great deal of valuable information and helpful pointers contained within. You may never know when you may need it – keep it close at hand until you have fully settled in.

Once again, welcome, and I trust you will have a rewarding and enjoyable time down here. I wish you all the best for your stay.

Wing Commander Charles Hill

Senior Air Force Officer, Tasmania

Senior Naval Officer

The Navy's presence in Tasmania is small with Naval Headquarters at Anglesea Barracks having a staff of only nine Permanent Navy personnel. However, Navy is busy, supporting a number of ship visits across the state as the Fleet enjoys the delights Tasmania has to offer. Reserve Diving Team 10, a detachment of the RAN Band, a small Maritime Trade Operations (MTO) team and approximately 150 Australian Navy Reserve personnel spread across the island also make a significant contribution to Navy's operations. Headquarters also support a diverse range of community events and activities where Navy's involvement is always welcomed.

Navy has a solid reputation in Tasmania and enjoys a very good recruiting record.

If you are reading this booklet, you are likely to be preparing for a posting to the deep south. If you are Navy, I expect you will already have been in touch with us in the Headquarters but if you haven't, then I encourage you to do so. Just as DCO and DHA work hard to make your transition as smooth as possible, my staff would also like to help as you join our Navy family.

To all of you, no matter what the colour of your shirt, I am certain that you will enjoy the variety and challenge of your posting and the unique environment, opportunities and activities on offer in Tasmania

Commander Mark Burling, CSC, RAN

Commanding Officer
NHQ-TAS

Defence Support Services

Defence Community Organisation (DCO)

How We Can Assist You

On behalf of Command, DCO delivers a broad range of targeted programs and services to support ADF personnel and their families to balance the demands of military service with personal and family commitments.

Your local DCO Team is staffed by social workers, military support officers, regional education liaison officers, family liaison officers and administrative staff who are available to assist you and your family through the provision of:

- support in time of crisis
- information on Defence matters in general
- advice on community, recreational and interest groups
- deployment support
- mobility support
- professional counselling for personal, relationship and family problems
- various courses, information sessions and support groups
- specialist education advice and assistance
- special needs recognition and review
- employment assistance
- child care assistance.

Upon your arrival, please contact our staff if you would like further information not covered in this publication or if you would like to be linked to local Defence and community activities and support groups.

Where To Find Us

Anglesea Barracks
Davey Street
Hobart

Tel: (03) 62377135

Fax: (03) 62377247

Email: dco.tasmania@defence.gov.au

DCO Website

The DCO website <http://www.defence.gov.au/dco> provides ready access to information for Defence families on a broad range of ADF member and family topics.

After Hours Emergency Support

The DCO Office is open from 8.30am to 5.00pm, Monday to Friday. All requests for emergency DCO assistance outside these hours and on public holidays should be directed to the National Welfare Coordination Centre (NWCC) on **1800 801 026**.

NWCC will not transfer callers directly to DCO but, where necessary, will pass a request for assistance to a DCO Duty Officer who will return the call. DCO assistance out of hours is available in emergency situations only. Any non-emergency cases are referred for follow-up assistance during normal business hours.

Defence Chaplains

The Navy, Army and Air Force all have chaplains who serve in either a full-time or part-time capacity.

While chaplains are involved in the spiritual needs of the member and family, they are also very much interested in, and available to assist with, all aspects of people's lives.

Chaplains have the training or resources to help in many areas that may be causing you concern. These concerns may be the result of personal or family worries. They may be matters which are easily resolved, or matters which require longer-term attention. Contacts made with chaplains are free and confidential.

In Tasmania we have three Navy ARES chaplains and five Army ARES chaplains. You can contact one of these chaplains through your unit welfare officer, or make direct contact via:

Staff Chaplain
MAJ David Lewis
Tel: (03) 6235 4654

Please note: As there are no full-time chaplains in Tasmania, this number is a paging service. You can ring MAJ Lewis anytime for an appointment and/or referral to another chaplain.

Introduction to Local Bases

In Tasmania we have three major areas where Defence bases are located. These bases are listed below with an explanation of units involved.

Devonport

Devonport is a major Tasmanian city situated on the banks of the Mersey River on Tasmania's north coast. Devonport is home port to the Bass Strait passenger ferries *Spirit of Tasmania* I, II and the newly introduced III ship.

160 Transport Troop is located at Kokoda Barracks and is home to a small contingent of ARA personnel and a larger contingent of ARES personnel. The base is a multi-user depot and is also used by Army and Air Force cadets.

Kokoda Barracks is shared by another small contingent of ARA personnel from 12/40 RTR which has its headquarters at Dowsing Point, Derwent Barracks, Hobart. Another two depots are used by Army Cadets at Burnie, approx 30min from Devonport. These depots are not used very often and are basically for training purposes.

Launceston

In the Launceston city centre is Paterson Barracks. Paterson Barracks is home to the HQ of 16 Field Battery, with approximately five ARA and 30 ARES personnel. There is a sub-unit located at Derwent Barracks, Hobart, with approximately two ARA and 30 ARES personnel.

10 Health Company, which is part of 2FSB HQ located at Derwent Barracks, have one ARA and some ARES personnel located within Paterson Barracks.

Two flights of Air Force cadets and one unit of Army cadets use Paterson Barracks as their HQ.

Located 15 minutes out of Launceston City is Youngtown Barracks. 12/40 A Company is sole occupant of Youngtown Barracks. There are eight ARA personnel, posted plus 70 to 80 ARES and Army cadets.

Hobart

Hobart has two major barracks. One is located in the city centre – Anglesea Barracks: the other is located 25 minutes from Anglesea – Derwent Barracks.

Derwent Barracks

Derwent Barracks is situated in the suburb of Glenorchy. This is where the majority of Defence housing is situated. The following Defence units are located within Derwent Barracks.

Joint Logistics Unit
(Victoria) Hobart
AFSU TR Det

2 FSB
Q Store/Supply Store

10 HC
6 Logistics Support Sqn

44 Transport Sqn
172 Tpt Tp

JMC Tp
33 MP PI

16 Fd Bty (Det)
12/40 RTR

Anglesea Barracks

Anglesea Barracks is the HQ for Defence in Tasmania. Army, Navy and Air Force HQ are located within the barracks. The barracks has some Defence housing on site.

The Chief of Defence Force Representative in Tasmania is located at the HQ building at the barracks. The barracks also has the largest component of Defence civilians.

The following Defence units are located within the barracks:

Communications Centre

Gres Pay Centre

Officers/Sergeants Mess

Legal Services

SIB

Area Health Service

Medical Section

Army Band

DRSC (Reserves)

Navy HQ

Air Force HQ

Army Personnel Agency

DFRC Tasmania

Royal Military College/Uni Unit

AAC HQ – Tas

TTC

AFSU TR Det

Another small depot is located at Warrane, B Coy (12/40), with its HQ at Derwent Barracks. This is a suburb of Hobart located over the Derwent River. The depot is mainly staffed by ARES and some ARA.

Another depot for storing ammunition is located in southern Tasmania at Fort Direction. This is also where Tasmania's holiday shacks are located.

Education

Regional Education Liaison Officer (REDLO)

The Regional Education Liaison Officer (REDLO) can provide you with information and advice about the education system in your posting locality and the Education Assistance Scheme available through the Department of Defence.

The DCO booklet, *Education – Tasmania*, is available from the REDLO and contains information about preschool, primary,

secondary and tertiary education in Tasmania. It also covers services available for children with special needs, information on changing schools and details of the Education Assistance Scheme.

Contact the REDLO for further information.

REDLO Tasmania Contact Details:

Tel: (03) 62377191

Email: redlo.tasmania@defence.gov.au

Employment

The Services Workforce Access Program for Partners (SWAPP) Select

SWAPP has been enhanced with the new SWAPP Select, providing a greater selection of employment-enabling initiatives to assist an ADF partner become job ready and gain employment in the new posting locality. These initiatives include:

Professional Employment Services

Funding of up to a maximum of \$2,500 is available for a partner to choose a professional agency to provide some or all of the following services:

- career transition assessment and advice
- job search techniques and strategies
- preparation and presentation for interview
- application and selection criteria preparation
- identifying training options
- identifying job options.

Training

Assistance with individual training required to secure immediate employment is available, up to a maximum cost of \$2,500. Training can either be as a direct result of an employment offer, or identified by your professional service provider as enhancing your prospects of gaining immediate employment. The training must be completed within 12 months.

Personalised Resume Preparation

Funding assistance is available to a maximum of \$500, for a partner to choose a professional agency to prepare their resume. Alternatively, a resume preparation CD is available through your local DCO office which provides assistance in preparing your own resume.

Child Care

Reimbursement of childcare costs, up to a maximum of \$250 per child, is available while you pursue job search activities, for example: travelling to appointments; participating in training; preparing job applications; or attending interviews.

Internet Access

If you are posting to a specified 'very remote locality', assistance with funding internet access costs, up to \$30 per month, is available to allow you to undertake distance learning that may enhance your employment opportunities.

Professional Registration Expense Payments (PREP)

If you post to a new locality and are required to re-register or undertake a short upgrade course of up to 12 months in duration (inclusive of university or TAFE) in order to obtain the same employment opportunities you had in your previous locality, this cost can be reimbursed under PREP.

Family Day Care

Funding is available under the Extended Child Care Program (ECCP) to assist with the mandated initial set-up costs incurred by Defence spouses commencing employment as carers with registered Family Day Care schemes.

For more information on how to become a family day care provider, or where to find your local family day care scheme, please contact Family Day Care Australia.

Fringe Benefits Tax (FBT)

Assistance provided under SWAPP Select and the ECCP will attract FBT. Further information on this is available on the DCO website.

Further Information

Further eligibility information for SWAPP Select and the ECCP, including application forms, can be obtained from your local DCO office and on the DCO website at <http://www.defence.gov.au/dco>

Children's Services

Defence Child Care Program

The purpose of the Defence Child Care Program is to aid mobility by facilitating priority of access to child care for Defence families where the local community is unable to meet the demand for child care places. Accordingly, the program is focused on ensuring mobile Defence families can access some form of child care on arrival in the gaining locality. This is achieved through a variety of centre and non-centre based child care. Defence does not directly subsidise the cost of any form of child care for Defence families, nor is child care an entitlement.

Defence Child Care Centres

All Defence/Corporate Child Care Centres across Australia are managed for Defence by ABC and are required to meet the State/Territory Child Care Regulations for licensing and the requirements for Child Care Benefit (CCB). The centres provide priority of access to Defence families in accordance with Defence's Priority of Access (POA) guidelines.

A full list of the centres and the Defence POA guidelines are available on the DCO website.

National Enrolment Call Centre

The ABC National Enrolment Call Centre can be contacted on 1800 222 543 for Defence families to:

- access placements in Defence/Corporate Child Care Centres
- book child care in the preferred location in advance of relocating to that area
- receive information on other centres in a general line of travel between work and home, if child care is not available in the family's preferred centre
- receive information regarding employment in Defence/Corporate Child Care Centres.

Family Day Care

Family day care is home-based child care by a qualified, monitored family day care provider. For more information on family day care you can contact other schemes in your area through Family Day Care Australia.

Handy Contacts

Defence Community Organisation

Internet: www.defence.gov.au/dco/childcare.htm

ABC

Internet: www.childcare.com.au
or 1800 222 543

Child Care Access Hotline – provides up-to-date information about child care options and locations:

Tel: 1800 670 305

Department of Families, Community Services and Indigenous Affairs

Internet: www.facsia.gov.au

The National Childcare Accreditation Council (NCAC)

Internet: www.ncac.gov.au

Family Day Care Australia

Tel: (02) 4320 1100 or 1800 658 699

Internet: www.familydaycare.com.au

Child Care Centres

Please consult your local telephone directory for a complete listing of childcare centres.

Playgroups

Playgroup Association of Tasmania

St Johns Park, St Johns Ave, Newtown

Tel: (03) 6228 0925

This office is open Tuesday – Friday,
10am – 2pm.

Dowsing Point Community Centre Playgroup

Wednesday, 10am – 12pm. Baby capsule hire and toy library available to members.

Contact the centre's coordinator for further information.

Tel: (03) 6237 7471

Special Needs

When Defence families with special needs are posted, they may have difficulties accessing the services they require. These problems tend to relate to obtaining (or keeping) appropriate specialised equipment, waiting lists for accessing respite or therapy services in the new locality, and having appropriate accommodation which caters for the additional requirements of the family member with special needs.

- In order to address some of these difficulties Defence has a comprehensive program of assistance and support measures that can be accessed by ADF families who are formally recognised as having a dependant with special needs. The Dependants with Special Needs Program includes:
 - a procedure whereby families can have their status as a special needs family formally recognised and reviewed by Defence
 - a procedure whereby families can have their special needs status reviewed prior to relocating (required where families are seeking assistance in the new posting locality)
 - a special needs pre-posting visit
 - assistance to access specialised equipment in the new locality
 - assistance to access therapy services in the new locality
 - assistance to access respite services in the new locality
 - assistance in the provision of appropriate housing and transit accommodation.

Contact your local DCO office for more information or to make an appointment to formalise recognition or for an assessment of assistance on posting.

Children with Special Needs

The decision on where to enrol a student, and with what level of support, will depend on a number of factors, including the student's educational needs, the expressed desires of parents and caregivers, the capacity of the education system to provide the level of support services required generally and at a particular location, and the availability of appropriate support services at alternative locations.

It is important that parents of children with special needs contact the REDLO as soon as notification of posting is given to facilitate the appropriate placement, so that the support is available for the student from the time of arrival at the new school.

Relocations and Housing

Defence Relocations and Housing Manager

Defence Relocations and Housing Managers are employed to assist ADF members and their families by liaising with DHA, Toll Transitions and the Defence Community Organisation in each Region to make their relocation easier for them and their families. If you have an inquiry regarding your housing maintenance/allocation or relocation services, do not hesitate to contact your local Defence Relocation and Housing Manager listed below.

Area	Names	Telephone	Mobile	Fax
Hobart	Tracey Pannell	(03) 6237 7277	0418 651 744	(03) 6237 7110

Defence Housing Australia



Defence Housing Australia (DHA) delivers a range of housing and relocation services through a network of Housing Management Centres (HMCs) across Australia. DHA will help you and your family find a suitable service residence or other permanent accommodation in your gaining location. DHA is your first point of contact for relocations, allocations, emergency maintenance or queries you have regarding your housing needs.

For information about your removal, entitlements, allowances, or for help with any aspect of your move, please contact your local Housing Management Centre.

Handy contact information:

Defence Housing Australia

National Call Centre:

Tel: 1800 249 711

Australia-wide 24-hour maintenance hotline:

Tel: 1300 366 615

DHA website: www.dha.gov.au

Toll Transitions



You can complete your inventory online, in your own time at www.tolltransitions.com.au/defence. When you need to, you can save the inventory and return to it when you have the time. You can re-use the inventory every time you relocate. Simply log onto the website and amend your stored inventory.

You can download the 'Easymove Guide' from the website. DHA will also provide you with a hard copy of the guide when you are relocating.

After your move, in the unfortunate event of loss or damage, you can submit your Notice of Loss or Damage online direct to Toll Transitions' Warranty Management Centre (WMC).

For 24-hour relocation enquiries and assistance contact Toll Transitions on Freecall 1800 819 167.

Health

After-Hours Medical Service

South After-Hours Medical Service

252 Main Rd, Derwent Park (X-ray machine onsite)

Tel: 1300 731 788

North After-Hours Medical Service

50a Frankland St, Launceston

Tel: (03) 6331 4588

Devonport After-Hours Medical Service

There is no after-hours service available unless you have been to a surgery on a regular basis. Local doctors take out an on-call roster. Emergency service is available from local hospitals.

Ambulance Service

Although the Defence member is fully covered for ambulance services, the ambulance service in Tasmania is free. For interstate residents who are on holidays, special agreements have been set up within the states to cover the cost of the ambulance. If you are transferred to another state, it is advisable to contact your health scheme to ascertain your cover for your spouse and dependants. If you are a member, Defence Health will meet 100 per cent of the cost of the ambulance for your spouse and dependants.

Other Useful Numbers

Kids Help Line

Tel: 1800 551 800

Vietnam Veterans Counselling

Service for peacekeepers, peacemakers
and their families

Tel: 1800 011 046

Hobart Police Headquarters

Tel: (03) 6230 2111

Non-Government Services

Family Planning Tasmania Inc. Hobart

Tel: (03) 6228 5244

Defence Community Groups



Defence Special Needs Support Group (DSNSG)

The DSNSG is a national volunteer organisation established to provide support, information and assistance to Defence families who care for someone with a disability or special need. Membership is free. Services provided include local support groups, respite program,

posting plans, specialised support for adults with special needs, Computers 4 Kids, access to grants, national newsletter, social skill programs for children and much more. For more information contact the National Office.

National Coordinator

Margaret Fisk

Tel: 1800 037 674

Internet: www.dsnsng.com.au



Defence Families of Australia (DFA)

Defence Families of Australia (DFA) has been representing the views of Defence families for more than 20 years. It is a voluntary group of energetic and dedicated Defence spouses appointed by the Minister assisting the Minister of Defence. We are in the unique position of having access to the Minister, senior Defence members and key organisations which directly impact on the lives of Defence families.

DFA's aim is to improve the quality of life for Defence families by providing a recognised forum for their views and by reporting, making recommendations and influencing policy that directly affects families. The DFA Executive attracts volunteers from all services and ranks, to ensure we represent families adequately and understand the issues at all levels. We are all living the unique lifestyle which comes from being married a Defence member. DFA also recognises that families today are very diverse and face different challenges as they move through their phases of life.

Geographically, DFA volunteers are located all around Australia, representing families at a local, regional and national level. Our National Delegates are located in each state and we try to have a Senior Representative on each base around Australia. We rely on good communication between each other and families in each region to ensure that, when issues are raised, they are taken to the appropriate stakeholder at a local level or, if necessary, raised to a national level.

Issues and committees that DFA are currently involved in include:

- Child care expansion program
- Family Support Funding Advisory Committee
- Defence Housing Australia Advisory Committee
- New Housing Classification Policy
- Superannuation review
- Deployment, Relocations and Housing support
- Education Assistance review
- Support to Community Groups and Houses.

DFA's National Conference is held annually and provides an opportunity for face-to-face time where we discuss and develop feedback from all regions. We liaise with Defence stakeholders and work with areas that support ADF families. Together, as a team, solutions, additions, improvements and initiatives are created for ADF families.

Support!

DFA seeks the opinion of families about essential services and entitlements. By joining our DFA family network, you are supporting our aims to represent your needs and improve service conditions for all ADF families. Please take a few minutes to enter your details on our website www.dfa.org.au/subscribe.php. You will receive quarterly DFA news bulletins updating you on DFA activities and contribute to being a 'voice for Defence Families'.

How can you be involved in DFA?

If you are interested in learning more about DFA, or becoming a volunteer in your area, please contact your local National Delegate or check out our website.

Up-to-date family/spouse information is available on our website: www.dfa.org.au.

If you need help or advice:

Tel: 1800 100 509

Dowsing Point Community Centre

The Dowsing Point Community Centre is situated at the entrance of the Derwent Barracks, Glenorchy, which is approximately 10 kilometres from the centre of Hobart.

It is run by a volunteer management committee consisting of Defence spouses and members of the local community, who meet monthly to oversee the running of the centre. The centre employs a coordinator, and hours vary according to funding availability, and child carers are employed on an as needs basis. The coordinator is responsible for the day to day running of the centre.

We are open during the school terms, please phone for opening days. For an annual membership of \$5 per family, you will receive our monthly newsletter, discount fees for classes as well as childcare fees. Some of the services that we offer are:

- regular craft classes (with backup child care in our well-equipped play area)
- regular playgroup with a playgroup facilitator
- classes/discussion groups on demand
- mums and bubs playgroup
- school holiday activities such as Cadbury factory tours, Royal Hobart Show, local activities and family attractions
- computer access, including free email
- toy and book library
- return to the workforce courses
- information on local agencies / community networks
- networks with other community houses
- photocopying and fax services
- book clubs
- monthly newsletter mailed to your home.

Other activities and times will be advertised through your newsletter. If you would like to find out more about the centre, or would like to arrange a visit, please ring the coordinator on (03) 6237 7471.

Local Community

Introduction to Tasmania

Hobart

Hobart is situated about 19km from the mouth of the Derwent River. The Hobart area has a population of 181,000. The harbour is classed as one of the finest natural deep-water ports of the world. The city is set in magnificent surrounds: its eastern shores encompass the Derwent, while its southern and western boundaries extend to the foothills of Mount Wellington, the summit of which rises 1,279 metres above sea level. A road to the summit provides one of the finest panoramas in the world.

While Hobart used to cover suburbs stretching as far south as Kingston and as far north as Brighton, the areas are divided into a number of identifiable regions. Kingston and Blackmans Bay are two suburbs located 12km south of the city but are separated from Hobart city by bush and connected by a freeway.

Launceston

Launceston, the northern city, was built on the River Tamar, formed by the junction of the north and south Esk Rivers, and has a population, including suburbs, of 93,000. It is a pleasant city with well-appointed parks and gardens. The Cataract Gorge, a short walk from the centre of the city, is one of Australia's major urban scenic attractions.

Devonport

Devonport is at the heart of Tasmania's beautiful, dramatic central-northern coast. A city by the sea. Just an hour or two from temperate rainforests, the rugged west coast, historic Stanley and spectacular Cradle Mountain. Stately homes, early workers' cottages, fine old buildings and vestiges of a thriving maritime history are within strolling distance from Devonport's central business district along Victoria Parade, where the Mersey River meets Bass Strait.

Climate

Tasmania has a mild insular climate with no dramatic changes in temperature, allowing you to travel in comfort. Launceston, being further inland, experiences mainland coastal temperatures. Bring warm clothes, such as jumpers and coats, and warm bedding. Rainfall is fairly regular throughout the year. Some statistics are:

Temperature

Jan–Feb	Hobart	Launceston
Max	21.5 °C	24 °C
Min	12.5 °C	10 °C

June–Jul

Max	11.5 °C	13 °C
Min	4.5 °C	3 °C

Average annual rainfall

(mm)	600	720
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Average number of frost days

(days p.a.)	29	50
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Annual rainfall for both areas is spread evenly throughout the year. Snow falls on Mt Wellington and sometimes in some suburbs of Hobart (usually over one or two days in winter).

Cost of Living

Many will find that Tasmania is a more expensive place to live than other areas of Australia. The most obvious additional expenses are petrol, higher grocery charges and heating costs. Most houses are heated in some way from late April until early October. Fruits are priced according to season and cheaper in the 'on' season.

All types of local fish are readily available, but expensive compared to meat. In some areas Tasmania is cheaper, such as motor vehicle registration and insurance costs, and as well as home purchase.

Entertainment

Entertainment in Tasmania ranges from international class – at the two Casinos or the Derwent Entertainment Centre (Sth Tas), Silverdome (Nth Tas) – to the local regattas. There are cinemas in Hobart, Launceston and Devonport and a large number of video-hire outlets. Most local hotels hold cabarets, and some specialise in certain types of music. Regattas and shows are held in the smaller towns culminating with the Royal Hobart Regatta in February and the Royal Hobart Show in October each year.

Recreation

Tasmania is able to offer a wide variety of sporting, recreational and club activities. The Department of Economic Development, Sport and Recreation Tasmania maintains a variety of services to help people become aware of activities and find contacts for sport or recreation enquiries.

Tel: 1800 252 476 (freecall)

Swimming and surfing, yachting, skiing, fishing, bush-walking, tennis, cricket, horse and greyhound racing, horse-riding etc are all well catered for. Yachting and fishing are particularly popular due to the available conditions. Swimming and surfing, though readily available, can be limited by the cold water, except for summer.

Tasmania has many places of interest in and around Hobart as well as state-wide. Historic buildings are found almost everywhere, for example, Port Arthur, Richmond, the historic town of Latrobe, and historic churches are in almost every town. Tasmania's scenery is breathtaking, with mountains all around, spectacular scenic walks, the rugged west coast and the endless beautiful beaches down the east coast.

Tasmania has a range of National Parks' passes that allow you to choose the best way to visit our National Parks. The Tassie Holiday pass takes your car and passengers into all parks for up to two months. Daily and annual passes are also available.

Passes are available from Service Tasmania, Tasmanian Visitor Information Network Centre, Tasmanian National Parks, and field centres. For more information contact:

Department of Tourism, Parks, Heritage and the Arts

General enquiries
Tel: 1300 135 513

Parks and Wildlife Service Enquiries

Tel: (03) 6233 5732

Tasmanian Visitor Information Network Centre

Davey Street, Hobart
Tel: (03) 6230 8233

Tourism Tasmania

Tel: (03) 6233 5946
Internet: www.discovertasmania.com.au

Service Tasmania

Tel: 1300 135 513
Internet: www.service.tas.gov.au

Shopping

Tasmania has seven-day trading. Tasmania has Coles, Woolworths supermarkets (Rolf Vos in the north of the state), Supa-value, Myer, Big W, K-Mart, Best and Less, Target, and most other major retail shops as known on the mainland.

Salamanca Market operates at Salamanca every Saturday until 3pm. Mawsons Market operates in summer on Sundays and is located on the wharf in the city. These outdoor markets are very popular and specialise in handmade Tasmanian goods and fresh organic foods.

Another market is Island State Market. This market is located behind Fantastic Furniture in the suburb of Glenorchy. It is open Thursday to Sunday and has a large variety of fresh foods and meats. Live fish and seafood is available and there are no secondhand stalls. On Sundays foodstuffs are drastically reduced to clear as the market does not re-open until the following Thursday. Times are 10am–2pm all year round.

Glenorchy Showgrounds (located in the suburb of Glenorchy) has a market every Sunday 8am–3pm and is advertised in the local newspaper every Saturday. There are several local grocery shops, in the vicinity of Defence married quarters, which are open seven days a week.

Defcom

Remember to keep your Defcom Card and directory in a safe place when you are moving, but if they are lost Defcom can replace cards and directories.

Familiarise yourselves with the Defcom merchants in your area, as they are there to help you save dollars.

Service Spouses

Associate membership is available to you. For just \$11 per year you will receive your own high-quality embossed card and copies of all publications sent direct to your home. Now available is Defcom via the net. The net lists all current merchants, an online membership advisory service and red hot specials. Check it out at: www.defcom.com.au.

Head Office Address

PO Box 130
Sherwood QLD 4075
Tel: (07) 3278 4333

Restaurants

Hobart abounds in eating establishments as much as for locals as the tourist trade. Reviews are written up in *The Mercury* regularly and the tourist visitor information centre has several brochures. Tasmania is known for its excellent quality of foods and wines, most winning major awards around the world.

Tasmania has the same fast food outlets as the mainland. The majority of outlets are located on the main road extending from the city to the suburb of Glenorchy. In the suburb of North Hobart, we have the largest range of different cultural eating-houses.

Hobart Summer Festival

A Waterfront Celebration

There's a warm Tasmanian welcome waiting for locals and visitors to the Hobart Summer Festival. Over 16 days during the height of summer, historic Sullivan Cove comes alive with an array of old and new events or all in our community.

Yachts from all over the world accept the challenge of one of the world's toughest ocean races, the Rolex Sydney Hobart Yacht Race. It's a family friendly and affordable festival, with a range of free entertainment and events.

The Summer Festival grows every year and new events are added. Some new events are Hot Taste, Cool Jazz and Dorinda's Summer Festival Luncheon. The ever-popular Lord Mayor's Salmon Dish, the Hartz race to the taste and Melbourne to Hobart Yacht Race are still major features of the festival.

New Year's Eve (7pm–1am) can be celebrated at the Taste or the popular Hotel Grand Chancellor with choice from three levels of celebration experience.

Visit the festival website at www.hobartcity.com.au for ticket information and further details. The Tasmanian Visitor Information network centre in Davey Street, Hobart, has brochures and timetables available from mid-November detailing all activities for the next year. It also has brochures on all tourist attractions and can make bookings.

Tel: (03) 6230 8233.

Sporting Associations

Information on all sporting organisations can be obtained from the Department of Economic Development (Office of Sport and Recreation).

Tel: 1800 252 476 (freecall)

Internet: www.development.tas.gov.au.

The Tasmanian Institute of Sport can be contacted on Tel: (03) 6336 2202.

General Services

Libraries

The State Library of Tasmania is located at 91 Murray Street, Hobart. Apart from a large range of books available to loan, there is a range of CDs, records, and an extensive periodical collection to read. There is a children's section available. During the school holidays the library usually has story telling/videos. Internet is also accessible at most libraries. Bookings are required.

Tel: (03) 6233 7458

Internet: www.statelibrary.tas.gov.au

Other libraries are located at:

■ **Glenorchy**

Derwent Regional Library

Terry St

Tel: (03) 6233 8663

■ **Kingston**

Channel Highway

Tel: (03) 6211 8500

■ **Launceston**

Civic Sq

Tel: (03) 6336 2625

■ **Devonport**

21 Oldaker St

Tel: 0416 424 4255

Legal Services

You can obtain legal advice through the Army Legal Service; however, assistance when taking or defending legal action is not provided. Where appropriate, you will be referred to a civilian practitioner or organisation. Various civilian services are also available however please note very few provide information over the phone.

Family Law Hotline

Tel: 1800 050 321

Internet: www.familylaw.gov.au

Legal Aid Telephone Advice Service

State-wide for the cost of a local call

Tel: 1300 366 611

Small Claims Division of the Magistrates Court

Tel: (03) 6233 3630

Justice of the Peace

For a JP in your area:

Tel: 1300 366 611

Family Court of Australia

39–41 Davey St, Hobart

Tel: (03) 6232 1725

Office of the Ombudsman

15 Murray St, Hobart

Tel: (03) 6233 3364

Service Tasmania

This is a network of one-stop shops for the state government. They provide access to over-the-counter transactions, services and information from the one location. At these shops you are able to renew licences, pay registration fees, obtain National Park passes, apply for permits, and access information on state government services, and much more. Shops are open in locations, including Hobart, Glenorchy and Launceston.

(State-wide) Tel: 1300 135 513
Internet: www.service.tas.gov.au
Opening hours: 9am–4.45pm

Australian Taxation Office

Internet: www.ato.gov.au

Other Useful Numbers

Women's Health Info Line

Tel: 1800 675 028

Sex Discrimination Commissioner

Tel: (02) 9284 9600 (federal)
Internet: www.hreoc.gov.au

Banks and Credit Unions

Tasmania has most of the banks that are found on the mainland, but not all of the credit unions. Defcredit is not available in Tasmania, although withdrawals can still be accessed through ANZ ATMs as well as EFTPOS.

Information on Purchasing Firewood

From the Office of Consumer Affairs, Tasmania

When you are buying firewood, there are two key elements to consider:

- quality
- quantity.

To help you achieve both, the following information may assist.

When is the best time to buy firewood?

Ideally, you should stock up for the coming winter during summer and spring. This is when firewood is more likely to be at its best and the price more competitive.

Is there a difference between 'Wet' and 'green' wood?

'Wet' wood is usually seasoned wood that contains an excess amount of water, due to rain, for example. Once the wood has dried out, it is suitable for burning. But, while it is wet, it is very difficult to burn. 'Green' wood, on the other hand, has only recently been cut, contains sap, and needs to be cut and left for up to two years to season before it will burn properly.

Ordering firewood

When you order firewood, clearly specify the quantity, the type (e.g. dry, splittable wood, with no bark, or only limb wood), and the size of wood you require. It's also useful to indicate whether you want the wood for a wood burning heater or stove, or an open fireplace. If you don't have the facilities to split the wood yourself, you should specify that the wood be split into smaller, useable pieces. A 'block buster' is a useful tool to buy for splitting wood (more effective than an axe).

What is the difference between buying by weight or by measure?

If you believe that the weight or measure of the wood delivered to you is not what you ordered, contact the Weights and Measures Inspectorate before you start to use it. They can check the quantity of wood for accuracy and, if necessary, take action against the supplier. Check under Weights and Measures in the phone book. It's preferable to be on hand when the wood is delivered. That way, you can check the quality and quantity of the wood immediately and deal with any problems on the spot.

If you have a real concern for example – the wood is not what you ordered – it may be best to refuse delivery. It is preferable not to pay in advance for wood you have ordered. Payment should be made after full delivery of the wood. If after delivery you discover that the quality of the wood is very poor, or it is not what you were promised by the supplier, contact the Office of Consumer Affairs for assistance.

How important is the storage of firewood?

Firewood must be stacked in a way that allows the free movement of air. Wherever possible, the wood should be stored under cover in a well-ventilated area. If the wood was delivered on a rainy day, wait for it to dry out a little before putting it away.

Is there a right and wrong way of using firewood?

Even the best wood money can buy won't do a good job of heating if it is not used correctly. This is especially so with wood burning heaters, where the incorrect burning of wood can reduce the life of the heater. For a wood burning form of heating to be both effective and efficient, a fire must be 'built'. This means using the right

size wood for the stage of burning and the type of heater or fireplace being used. When starting a fire, use smaller pieces of wood, building up to larger pieces once the fire has been established and there is a good bed of hot coals. Talk to a wood merchant or a wood heater supplier for advice on this aspect. They can advise you on the best type of wood to suit your particular needs. Ongoing maintenance is also important. Flues or chimneys need to be regularly cleaned to improve the efficiency of the heater or fire, and to reduce the risk of a house fire.

By taking a bit of time and following these tips, you should have a comfortable and warm winter. For supply of firewood see the Yellow Pages in the phone book under 'Fuel Merchants'. For further information, please contact the Office of Consumer Affairs and Fair Trading Tasmania:

15 Murray St, Hobart

Tel: 1300 654 499

Internet: www.consumer.tas.gov.au

Churches

Please consult the Yellow Pages for a complete list of churches and/or places of worship in your area.

Chaplains

Anglesea Barracks

Staff Chaplain

MAJ David Lewis

Tel: (03) 6235 4654

Essential Services

Electricity

Aurora Energy (head office)

Internet: www.auroraenergy.com.au

Emergencies, Power Failure and Street Light Faults

Includes electricity shocks, street light faults, safety awareness, service difficulties, power failures and electrical theft.

Operators available 24 hours 7 days
Tel: 13 20 04

Residential Customers

Accounts, connection, general inquiries, payment options, and Aurora pay-as-you-go.

Monday–Friday, 7am–7pm
Saturday, 9am–12pm
Tel: 1300 132 003

For account and general inquiries, have your latest Aurora account ready. For new connections, please have identification ready.

Home Product Advice

Heating products, insulation sales, insurance, lighting, energy efficiency etc.

Monday–Friday, 8.30am–5.30pm
Tel: 1300 132 006

Natural Gas - Residential

Connections/Transfers/Disconnections/Accounts Inquiries.Energy Advice Mon–Fri 8.30am–5.30pm

Tel: 1300 132 030

Telephone Connection Hobart

Telstra Shop

Connection, disconnection, general enquiries, sales, faults.

93–95 Bathurst St, Hobart (head office)
Tel: 13 22 00
Internet: www.bigpond.com

A new service from Telstra allows you to request phone connection online, 24 hours a day 7 days a week. Plus:

- change your Telstra home phone, Telstra mobile and Telstra Bigpond internet accounts with one simple online form
- track your order online to check your Telstra services move the same day you do
- change your address details for other services like banks, utilities, insurance providers and more
- send an e-card to friends and family and let them know your new details.

This is a free service.

Visit www.telstra.com.au/movinghome or call 13 22 00 for more information.

Optus

Optus has a special deal for Defence families. For more information, contact customer service.

Tel: 1300 301 937
Internet: www.optus.com.au

Gas

Origin Energy

Emergency/leaks 24-hours

Tel: 1800 808 526 (freecall)

Cylinder gas orders, account enquires and orders

Tel: 13 24 62

Internet: www.originenergy.com.au

Water and Sewerage

For emergency problems check the telephone directory under 'Councils' and ring your local council area emergency phone numbers.

Council Offices

You are advised to visit the local municipal/council offices as soon as possible after you have settled into your new address. Most councils provide a detailed package of local information which you should find useful. The following list gives council names and phone numbers for married quarter locations, however, addresses and phone numbers of all municipal/council offices can be found in the Tasmanian telephone directory under the town name, e.g. 'Glenorchy City Council'.

Brighton

Tivoli Rd, Gagebrook

Tel: (03) 6268 7000 (BH)

Tel: (03) 6268 7030 (emergency)

Clarence

38 Bligh St, Rosny Park

Tel: (03) 6245 8600

Tel: (03) 6245 8721

Glenorchy/Moonah Dowsing Point

374 Main Rd, Glenorchy

Tel: (03) 6216 6700 (BH)

Tel: (03) 6216 6600 (emergency)

Hobart City

16 Elizabeth St, Hobart

Tel: (03) 6238 2711

Internet: www.hobartcity.com.au

Launceston

Town Hall, John St.

Tel: (03) 6323 3000 (BH)

Tel: (03) 6323 3333 (emergency)

Devonport

44-48 Best St, Devonport

Tel: (03) 6424 0511 (BH)

Council Connect

An online service 24-hours per day

Internet: www.councilconnect.tas.gov.au

- online access to all 29 Tasmanian councils
- quick and convenient service
- safe, secure and confidential
- look up childcare centres in your local area
- download dog registration forms and find out where to go to exercise your dog
- advice about removing trees in your area
- pay your rates and rate balances anywhere in the state
- request services from your local government, e.g. have a pothole repaired.

Garbage and Recycling

Councils will be able to advise you on kerbside garbage and recycling schedules in your area. Also available are stickers and fridge magnets detailing what products are accepted for recycling.

Transport

Defence Driving Licence Scheme

With the exception of Victoria and the Northern Territory, Commonwealth, state and territory authorities have agreed to the implementation of a Defence Driving Scheme for personnel who are members of the Australian Defence Force and for eligible members of their families. Their driving licences will be recognised throughout Australia and thus no requirement will exist to change a driving licence solely because of a transfer interstate. However, on expiry, licences are to be renewed in the current state/territory in which you are domiciled.

Department of Infrastructure, Energy and Resources

All enquiries regarding licences, registration, and learners' licences are under this department. The department's head office is located at 10 Murray Street, Hobart 7000. Other offices are located in Hobart, Mornington, Launceston, Burnie and Devonport.

Services available include motor registry and licensing; driver licence test bookings; vehicle standards; public vehicles information; custom and personalised plates; bus planning and operations; transport concessions and assistance; traffic management; road safety; roads and bridges; and ferry, canal and bridge information.

General Transport Enquiries

Tel: 1300 135 513

Internet: www.dier.tas.gov.au

Other Useful Numbers

Motor Registration and Licensing

General Enquiries

Tel: 1300 851 225

Interstate callers

Tel: (03) 6233 5201

Traffic Signal Faults Only

Tel: 1300 139 933

Vehicle Registration

Vehicle registration needs to be changed over to Tasmanian plates within three months of arriving in the state.

Third Party Insurance (no fault insurance)

The scheme is administered by the Motor Accidents Insurance Board (MAIB). The board comprises a chairperson (a solicitor) and nominees representing the Tasmanian branch of the Insurance Council of Australia, the Tasmanian Government Insurance Office, the Royal Automobile Club of Tasmania (RACT) and the Department of Roads and Transport. As the words 'no fault' imply, any person injured in a motor accident is entitled to certain payments irrespective of who was at fault. 'No fault' payments are called Scheduled Benefits and these are outlined below.

Scheduled Benefits provide for the payment of the following:

- medical, hospital and ambulance expenses
- weekly disability allowance for employed and self-employed persons
- weekly disability allowance for spouses working at home
- dependants allowance
- death benefits
- funeral benefits.

There are some exceptions and your insurance company or MAIB can give you further details on these.

Road Laws

The Tasmanian traffic code book explains the most important aspects of Tasmanian road laws. The booklet is available free from Department of Infrastructure Energy and Resources; and also from most police stations and RACT offices.

Royal Automobile Club Tasmania

The Royal Automobile Club of Tasmania (RACT) provides assistance for all motorists who are members of an affiliated interstate club, so be sure to bring your current membership card with you in case you need road service. In Tasmania this service is called RACT roadside help. The head office is corner of Patrick and Murray Sts, Hobart.
Tel: (03) 6232 6300
Internet: www.ract.com.au

Branches are located in Glenorchy, Kingston and Rosny Park.

For members requiring emergency roadside service, in Hobart, Launceston, Devonport, Burnie and all Australian capital cities, Tel: 13 11 11.

In country areas, refer to the listing in the local telephone directory.

Membership in Tasmania is personal and not transferable. Only the member whose name and signature appears on the card is entitled to service. In Tasmania, the member is entitled to service no matter what car he/she is driving, as long as the driver of the car is a member. Once you have settled in you can make arrangements to transfer your interstate membership to the RACT.

Metro Tasmania – Bus System

Metro Tasmania is the largest bus operator in Tasmania, servicing the urban areas of Hobart, Launceston, Burnie and surrounding municipalities. Metro operates scheduled bus services in Hobart each day, including Busy Bee, Metro Express, Doorstopper and dedicated school services. Tickets can be purchased from selected newsagents and depots throughout Tasmania. For further information on routes, timetables, fares and special services, call Metro Hotline:

Tel: 13 22 01

Internet: www.metrotas.com.au

Taxis

Licensed taxis are listed in the Yellow Pages.

Bicycles

Hobart's Intercity Cycleway

Southern Tasmania is ideal for all forms of cycling. The network of shared pathways and on-road bike lanes continues to develop in the Hobart urban area. At more than 10.5km in length, the intercity cycleway is the focal point for this development with its extension well into the northern suburbs. The cycleway has become one of Tasmania's most used recreational facilities, open to walkers, joggers, skaters and the disabled, as well as cyclists, all taking advantage of the gentle grades and segregation from motorised traffic.

CyclingSouth

Tel: (03) 6238 2107

Internet: www.cyclingsouth.org

Bicycle Tasmania/Salamanca Cyclists Touring Club

Tel: (03) 6229 7902

Internet: www.netspace.net.au/~dmurphy/bt.htm

Wellington Park Management Trust

Tel: (03) 6238 2176

Internet: www.wellingtonpark.tas.gov.au

Hobart Wheelers/Dirt Devils

Tel: (03) 6227 8045

Tasmanian Veterans Cycling Council

Tel: (03) 6261 1386

Internet: www.tvcc.asn.au

Spirit of Tasmania I and II

Melbourne/Devonport

You can cross Bass Strait in either direction any night, and also during the day in peak periods (with a car). Cars travel free during the off-peak and shoulder seasons. Select from a variety of reasonably priced meals from the restaurant or eatery. Three bars are open during day and night crossings. There is a children's playroom, a gaming lounge, and television monitors in public areas offering movies and music/sports clips. Complimentary movies are screened during day sailings. Well-stocked shop and travel information is available. Spirit I and II have 222 cabins all with private facilities and adjustable air-conditioning.

Each ship offers cruise seats and business class seats which are a great value option for the budget conscious. Also available are deluxe cabins, twin cabins and four berth cabins, and cots can be provided. Holiday packages are available.

Tel: 1800 811 580.

Passenger Fares

These vary according to the season. Shoulder season is from 1 September. Peak season is from 7 December to 26 January. Off-peak season is from 28 April to 29 August.

Note: These dates vary from year to year and are approximate only. Passenger fares only available on day sailings. Cruise seats only available on night sailing. Passengers should check with the booking office for season dates.

Vehicle Fares

Standard cars and vehicles (under two metres wide, length up to 5 metres) cost \$59 one way. Special deals are available in the off-season.

Bookings

Contact your nearest travel agent or phone Spirit of Tasmania Reservations on 13 20 10. For bookings over school holiday periods, it is advisable to make reservations as far in advance as possible.

Pets/kennels

A limited number of kennels are available. Enquire at time of booking.

Spirit of Tasmania Terminals

■ Tasmania

The Esplanade
PO Box 168E
East Devonport 7310

■ Victoria

Station Pier
PO Box 323
Port Melbourne 3207

Sailing Schedule

Departing nightly from Melbourne and Devonport

Standard Year Round Schedule

Night sailing
Depart 9pm, arrive 7am

Day sailings operate for certain peak periods, check with Spirit of Tasmania reservations on 13 20 10 or www.spiritoftasmania.com.au

Airlines in Tasmania

In Tasmania we have Qantas, Jetstar and Virgin Blue. There are a variety of local island airlines servicing tourist and wilderness areas. Contact numbers are available in the Yellow Pages under 'Airlines and Airline Agents'.

There are three major airports in Tasmania, located at Cambridge (south), Launceston (north), and Devonport (north-west).

Details for Qantas, Jetstar and Virgin Blue are as follows:

Qantas

Defence personnel receive a discount at Qantas, enquire when booking.

Sales and Bookings
Tel: 13 13 13 (24 hours)

Virgin Blue

Airline reservations
Tel: 13 67 89
Internet: www.virginblue.com.au

Jetstar

Jetstar currently flies to Melbourne, Sydney and Brisbane. Jetstar is a discount airline similar to Virgin Blue. Further flights to other destinations will be available in the future.

Tel: 13 15 38
Internet: www.jetstar.com

Pet Care

Dog Exercising Areas – Hobart

- Domain Reserve (directly behind Olympic Pool)
- Cartwright Point Reserve
- Skyline Reserve Knocklofty Reserve
- Blinking Billy Point (southern side)
- Kalang Avenue – Glenorchy
- Cornelian Bay beyond boat ramp
- A map is available from Hobart City Council.

Launceston

Heritage Forest – off Invermay. North Esk River Levees, at Inveresk and Mowbray.

In Launceston dogs can be walked on the streets as long as they are restrained. Dogs are not allowed in reserve parks or school grounds.

For more details please phone the Launceston City Council

Tel: (03) 6323 3000

Or contact your local council via www.councilconnect.tas.gov.au to find out where the latest areas for dog exercising are.

Current Legislation Rulings in Tasmania for Microchipping Pets

Currently there is no legislation to have pets microchipped. Also, there is no legislation to have cats locked up at night time. It is most likely that legislation will be passed in the next year to have cats locked up at night and all pets microchipped. To encourage microchipping of pets, some councils have held free microchipping days. These days are advertised in the local newspapers. Other than these council days, your local vet is equipped to handle the procedure. Registration of dogs is mandatory with registration through your local council. Fees do apply and vary from council to council. Contact numbers are:

Dog's Home of Tasmania

Tel: (03) 6243 5177

RSPCA – Hobart

Tel: (03) 6244 3033

Animal Cruelty Complaints

Tel: 1300 139 947

Important Numbers

Family Information Network for Defence (FIND)

Tel: 1800 020 031

Defence Community Organisation – After Hours

Tel: 0418 122 324

Defence Social Worker

Tel: (03) 6237 7135

Regional Education Liaison Officer (REDLO)

Tel: (03) 6237 7191

Dowsing Point Community Centre

Centre Coordinator

Tel: (03) 6237 7471

National Welfare Coordination Centre

Tel: 1800 801 026

Duty Officer – Anglesea Barracks

Tel: 0418 122 324 (after hours)

Switchboard – Anglesea Barracks

Tel: (03) 6237 7100

Navy Headquarters – Tasmania

Tel: (03) 6237 7238

Navy Duty Area Staff Officer

Tel: 0418 125 749

Air Force Office – Tasmania

Tel: (03) 6237 7129

RSM

Tel: (03) 6237 7128

Officers' Mess

Tel: (03) 6237 7214

Sergeants' Mess

Tel: (03) 6237 7221

Other Ranks' Mess (McGee Club)

Tel: (03) 6237 7227

Museum

Tel: (03) 6237 7160

Staff Chaplain

Tel: (03) 6235 4654

16 Field Battery – Launceston

Tel: (03) 6332 6604

44 TPT SQN

Devonport Orderly Room

Tel: (03) 6424 2981



Australian Government

Department of Defence